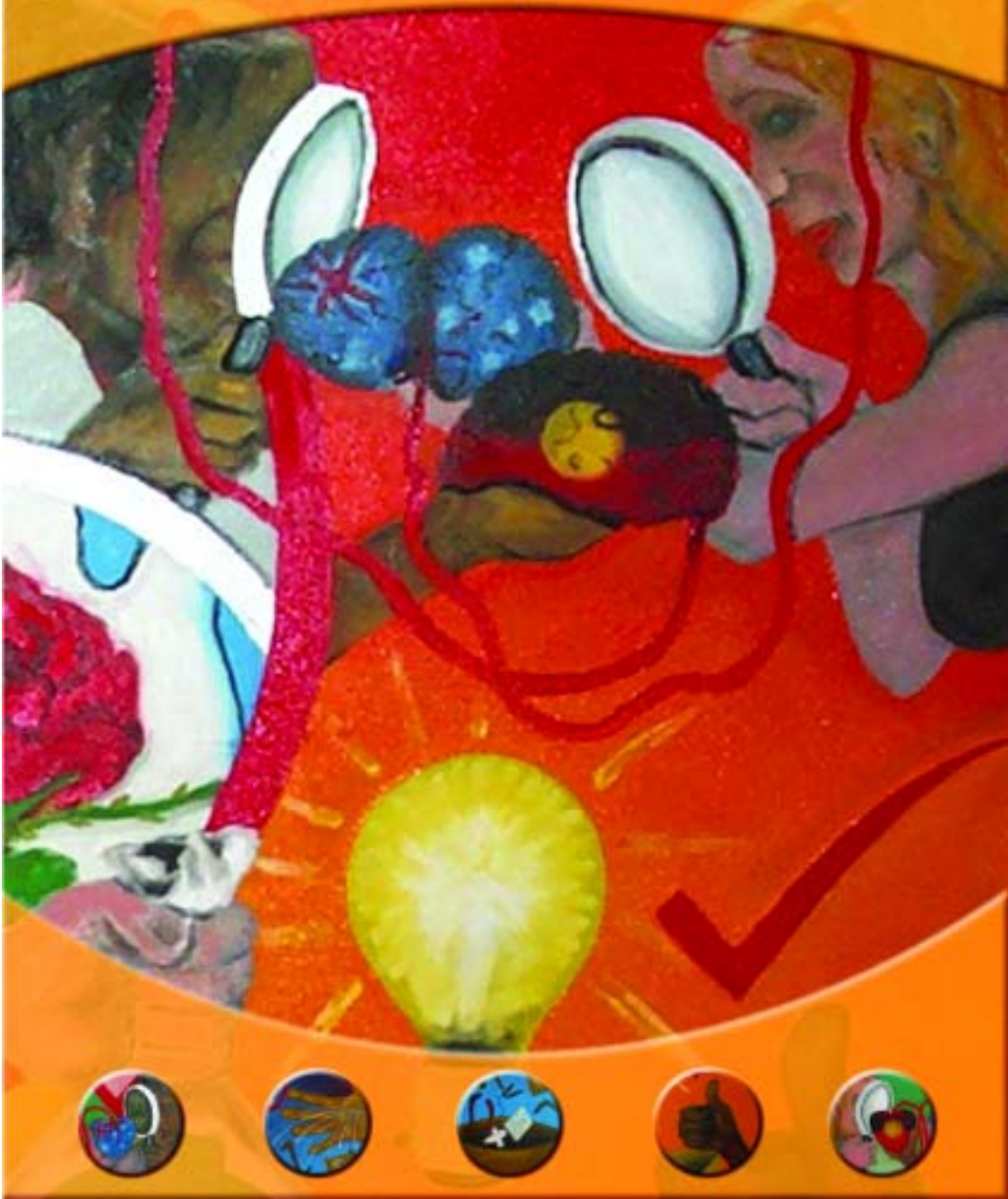
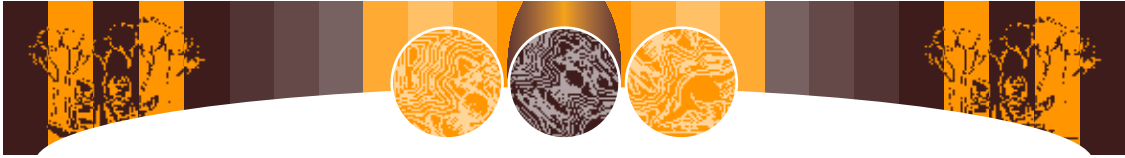


RESPECT, ACKNOWLEDGE, LISTEN:

Practical protocols for working with the
Indigenous Community of Western Sydney





ACKNOWLEDGEMENTS

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and



The Federal Government through the Australia Council,
its arts funding and advisory body.

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Cover Art Work
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Our Political Reality'
by Indigenous Artist
Gordon Hookey

Internal Art Work
'Men's Ceremony'
by Indigenous Artist
Adam Hill

This document is a project of the
Indigenous Program of
Community Cultural Development New
South Wales (CCDNSW)

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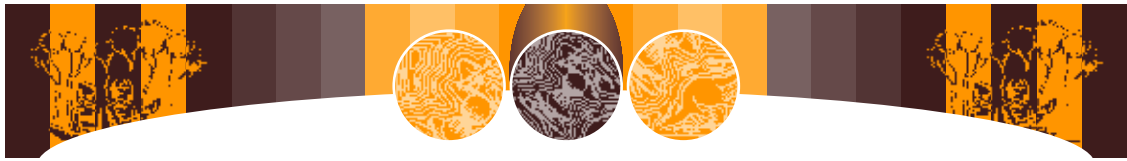


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RESPECT, ACKNOWLEDGE, LISTEN:

Practical protocols for working with the Indigenous Community of Western Sydney

Who are Community Cultural Development New South Wales (CCDNSW)? What is CCD?

Community Cultural Development New South Wales (CCDNSW) is the peak body for advocacy, networking, facilitation and training in community cultural development and community arts in New South Wales. CCDNSW is a member of the National Community Development Network.

Community cultural development (ccd) is a broad term covering an enormous range of activities that give communities the opportunity to tell their stories, build their creative skills, and be active participants in the development of their culture. It may be useful to think of the phrase as a description rather than as a name. CCD describes collaborations between communities and artists which can take place in any artform. These collaborations result in a wide range of artistic and developmental outcomes.

CCDNSW is interested in community based arts activities which ensure vibrant community culture through real community control and direction of activities. This means a focus on cultural projects that have tangible social and community development outcomes in additions to artistic outcomes. Between 2002 and 2005, CCDNSW focuses on this activity in the area of Western Sydney.

What Are Protocols?

Protocols can be classified as a set of rules, regulations, processes, procedures, strategies, or guidelines. Protocols are simply the ways in which you work with people, and communicate and collaborate with them appropriately. These protocols have been researched, consulted and collaborated with the Indigenous community of Western Sydney. They are a guide to assist everyone with ways in which they can work, communicate and collaborate with the Indigenous community of Western Sydney. A wealth of Indigenous protocols documentation already exists (see Section 9), but to date the practice of following them is not widespread. Protocols are also standards of behaviour, respect and knowledge that need to be adopted. You might even think of them as a code of manners to observe, rather than a set of rules to obey. The principles outlined in this document are applied specifically to the communities of Western Sydney, but should be appropriate for general use anywhere. Contact your local Aboriginal Land Council or Indigenous Corporation to find out if they have a preferred way of working.

The following are some steps towards assisting you in the process of working with your local Indigenous communities:





1. Get To Know Your Indigenous Community

Getting to know your local Indigenous community is an essential first step. Establishing trust and credibility is vital. Arrange appointments to meet the Local Aboriginal Land Councils, community organisations, health services, and the Indigenous education units of local universities and TAFEs (see Section 7). You can find contacts in the community who can give you guidance and assist you with this process. You may have to organise meetings through other Indigenous people, such as Indigenous project managers, council or community workers. They can introduce you to the community they work with. It is vital that you do this in order not to offend important people and community leaders.

Presentation and personal appearance is an important consideration for Indigenous communities. Dressing too formally or too casually can undermine your credibility. When meeting with Land Councils, Community Elders, Indigenous Government Representatives and other Indigenous workers, formal and professional dress is important to project a respectful and serious attitude. Your level of dress should appropriately reflect the nature of the meeting you are attending or participating in. It is advised that you inquire about appropriate dress sense prior to meetings, or when first meeting Indigenous people or communities.

Getting to know your community also includes attending, participating in and supporting Indigenous events eg NAIDOC Week celebrations. NAIDOC stands for National Aboriginal and Islander Observance Committee. NAIDOC week is a way of celebrating and promoting a greater understanding of Aboriginal and Torres Strait Islander peoples and our culture. It happens annually in July (visit the following website for details: www.atsic.gov.au/Events/NAIDOC). Other significant dates to note are:

- 26 January - Australia Day/Day of Mourning/Survival Day/Invasion Day
- 21 March – Harmony Day
- 26 May – National Sorry Day
- 26 May to 3 June – National Reconciliation Week
- 3 June – Mabo Day
- 1 July – Coming of the Light Festival
- 1st full week of July – NAIDOC Week
- 4 August – National Aboriginal and Islander Children’s Day
- 9 August – International Day of the World’s Indigenous People

Information about these events will be filtered through the community, and advertised in Indigenous publications such as the Koori Mail, National Indigenous Times, and Tjunga News. You can also check out the websites for ATSIC, Gadigal (Koori Radio), and ABCs Messagstick. Also contact your Local Aboriginal Land Council (See contacts in Section 7).





IDENTITY

The identity of Aboriginal and Torres Strait Islander people is determined only by Aboriginal and Torres Strait Islander people. The Aboriginal and Torres Strait Islander Commission (ATSIC) test involves three levels of identification:

- ⊗ A person must be of Aboriginal and/or Torres Strait Islander descent.
- ⊗ A person must identify as an Aboriginal and/or Torres Strait Islander person.
- ⊗ A person must be accepted as an Aboriginal and/or Torres Strait Islander person by the community in which they live.

This test is acceptable to most Indigenous groups in Western Sydney region.

Consult and get permission from the local Indigenous community to refer to them in the appropriate way. The following is an example drawn from the document 'Protocols for Consultation and Negotiation with Aboriginal People', by Huggins, Jackie, Department of Aboriginal and Torres Strait Islander Policy and Development, Brisbane, QLD, 1999. Usually only Indigenous people refer to each other in these ways eg:

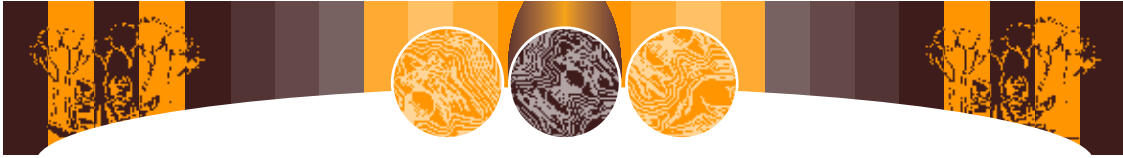
- | | |
|-------------------|------------------------------|
| ⊗ Murries/Murri's | Queensland |
| ⊗ Nunga's | South Australia |
| ⊗ Koories/Koori's | New South Wales |
| ⊗ Nyoongah's | South Western Australia |
| ⊗ Nyoongah's | Northern Western Australia |
| ⊗ Koories/Koori's | Victoria |
| ⊗ Yolngu | Northern Territory (top end) |
| ⊗ Anangu | Northern Territory (central) |
| ⊗ Palawa | Tasmania |

Traditional Indigenous Groups Of Western Sydney:

- ⊗ Darug
- ⊗ Gandangara
- ⊗ Tharawal

Contact your local Aboriginal Land Council or Aboriginal Community Organisation for verification. To see the location of the traditional Indigenous groups of Australia you can purchase the Aboriginal Australia Map from the Australian Institute of Aboriginal and Torres Strait Islander Studies (AIATSIS) in Canberra. (See Section 7 for further details). Websites of many local Land Councils feature maps showing their boundaries.





DIVERSITY - DIFFERENT RULES FOR DIFFERENT GROUPS

Aboriginal and Torres Strait Islander communities are as diverse as any other community. We are not all one cultural group and not all the same. Every community will have common ground and similarities, but also very different issues. Too often it is assumed that one Indigenous person is the knowledge holder and the sole voice for the whole community in which they live. There are different traditions and customs, different ways of communicating, different understandings, different sensitive issues, different Elders.

Western Sydney has the highest population of Aboriginal and Torres Strait Islander inhabitants in NSW. Many Indigenous people have moved to this area, and are not geographically descended from the area. Many however, are descendants. The 3 main Indigenous language groups of the area are Darug, Gandangara and Tharawal. There are different rules for different areas and the correct Indigenous organisations, Indigenous workers, and most importantly traditional owners of these areas have to be researched and consulted with appropriately. Each community has their own protocols that should be followed. For a detailed look at the diversity of the Aboriginal and Torres Strait Islander people of Australia.

2. Consult

Indigenous communities have complained that in the past, consultation has been tokenistic. Negotiation needs to occur for equal relationships to develop. Face to face consultation is a preferred way of engaging and communicating with the community but it is essential to get permission to do so first. Formal ways of getting in contact with the community ie via letters, emails, faxes and phone calls are fine for initial contact but should be followed up by a face to face meeting. Meetings are very important and should take on a formal format. A variety of issues may arise during a single meeting. Documentation during the meetings is essential ie minutes have to be taken, they should be agreed upon, they should be signed off on, and distributed appropriately. Consultation and negotiation may need different strategies and processes. It should focus not only on the issues at hand, but things that are advantageous to the Indigenous community ie strengthening and rebuilding, healing, self-sufficiency, reconciliation, promotion, self-determination and self-management, forming partnership, and creating opportunities for the Indigenous community.

Throughout your consultation and networking processes it is important to be aware and take note of the priorities and issues that arise within that community. The politics of the community will identify the people associated with specific issues. Consultation and negotiation processes may proceed more smoothly with a facilitator or chairperson who is impartial and able to obtain the agreement of those participating in a meeting to some basic behavioural, procedural and substantive ground rules. Behavioural rules such as not interrupting, taking turns, not abusing other parties and respecting other views even if you disagree are basic but important rules to gain agreement on before starting.





Indigenous communities have been intensively researched, written about and consulted with in the past, and as a result of negative experiences may be sceptical about the consultation process. Consultation needs to be undertaken prior to the commencement of projects, not as an afterthought. Consultations should begin at the development and concept stage to allow time for feedback and should continue through every stage of the project, through to evaluation.

INDIGENOUS REFERENCE GROUPS, STEERING COMMITTEES AND BOARDS

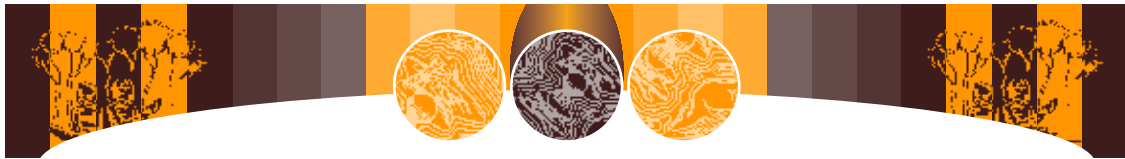
When working with the Indigenous community it is advisable to establish an Indigenous Advisory Group, or Indigenous Steering Committee comprising of members of the local Indigenous community, or Indigenous experts in the field to guide and assist through any projects, collaborations, consultations and negotiations. You may ask specific people to join these committees, but more appropriately an expression of interest should be advertised to allow a broad representation of the whole community to have the opportunity to apply. Any committee which is formed must have clear terms of reference which have been negotiated with the community. This means that any decision making capacity, communication channels and areas of responsibility have been clearly defined and understood by everyone involved.

When there is Indigenous participation on Non-Indigenous specific committees, boards or groups, respect and consideration need to be taken into account in relation to issues such as:

- ⦿ Language - it may need to be altered.
- ⦿ Responses – silence does not mean acceptance.

(See section 4 Communicate)





3. Get Permission

Getting permission is essential. It is not appropriate to do research or work on an Indigenous project without the consent of the community involved or Indigenous people who know about the issues involved. Indigenous people perceive their knowledge and history as owned by them. It is their right to pass it on if they wish. There may be specific reasons why information may not be passed on to you, or why permission might not be given. For example, it could be sacred or taboo, related to death customs, or be specifically women's or men's business. Failure to respect the wishes of the community in this area will cause great offence, which will jeopardize your relationship with them and undermine your project.

THE LOCAL COMMUNITY

When working with the community as a whole you need to gain as much permission and support from as many members of the community as possible. This means disseminating your information broadly and making it available to the whole community in any way eg advertising, workshop, meetings. In some instances permission may not be allowed to be given by just one Indigenous person. It may need the consent of the whole or majority of the community.

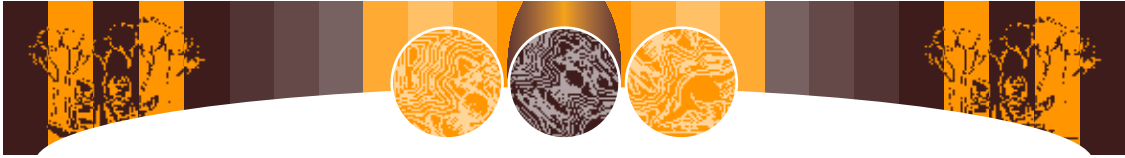
ELDERS

An Elder is usually an older member of the community who is respected and has the permission and authority within the community to give permission, advise, and pass on knowledge. They are usually the holder of traditional knowledge and customs and are the only ones who have the authority to talk about it or not, and to pass it on or not. The term 'Elders' may not always mean men or women over fifty or sixty years of age. They are a person who is recognised within the community who has the trust, knowledge and understanding of their culture and permission to speak about it. Young people may be given permission to talk on behalf of an elder. You must also be aware of addressing Elder in the appropriate ways. Some elders are referred to as Uncle or Aunty, but you should only use these titles when given permission to do so. Simply asking is the best way to find out if you can do so or not.

TRADITIONAL OWNERS

Traditional Owners are the original people of the area in which you live. They are the clans, nations, and groups of Aboriginal or Torres Strait Islander people who have traditional connections to the land and waters relating to their area. Traditional Owners differ throughout Australia because of the diversity of its Indigenous people. They maintain their ownership and connection through their culture. (Also see section 6)





OWNERSHIP

The knowledge and expertise of Indigenous culture is owned by its Indigenous peoples. Any access to this information must have cleared permission from the relevant individuals and the Indigenous community. Permission can be individual or communal. An agreement outlining the conditions of consent must be obtained from the owner/s of the knowledge prior to commencing the project. It is advised that contracts be drawn up between Indigenous and Non-Indigenous parties. Proper legal representation and advice for the Indigenous community members should be offered so that they may have proper understanding and knowledge of what they are signing for.

COPYRIGHT AND INDIGENOUS CULTURAL AND INTELLECTUAL PROPERTY

Copyright and moral rights are very important issues to be aware of when working with the Aboriginal and Torres Strait Islander community.

In the past, Indigenous stories, songs dance, and knowledge have been appropriated. This has had the effect that Indigenous knowledge holders are not recognised as the owners of the stories, songs, dance and information that they have imparted to people who have entered into their communities. They have not benefited from the use of their stories and knowledge and further, they no longer control the dissemination of the material.

One example that has occurred in many parts of Australia is where Aboriginal people tell researchers and writers about their culture, or relate a traditional story. The non-Indigenous writer who writes the story in a book is recognised as the copyright owner of the written version of the story.

Traditional knowledge is not protected adequately under Australian and International laws. Concepts of ownership of traditional knowledge differs to Western Law. (for more information visit the WIPO Website www.wipo.int)

From consultations, negotiations, and simple conversations, to project development and management, you need to discuss copyright with Indigenous people. The ideas, stories and knowledge that come from Indigenous people are considered by them to be their intellectual property even though the western legal system may not recognise this ownership.

Rights to use Indigenous material can be held by an individual, but predominantly, rights to use Indigenous cultural material belongs to the traditional owners of that knowledge as a community. These rights are referred to as Indigenous Cultural and Intellectual Property rights. In many Indigenous communities, there are laws covering the protection of traditionally owned cultural expression and knowledge. This includes visual arts, photographs, stories, songs, dances, colour combinations and other expressions of Indigenous culture.





If you have permission to work with an Indigenous person or group, you may still have to gain permission from the community to use, reproduce, or copy the traditional owned images and/or ideas.

To find out more about copyright you can contact the following organisations (also see Other Protocols Documents Section 9):

- ⦿ The Australian Copyright Council
Ph: (02) 9215 9000
www.ozco.gov.au
- ⦿ The Arts Law Centre of Australia
Ph: (02) 9356 2566
www.artslaw.com.au
- ⦿ Viscopy
Ph: (02) 9280 2844
www.viscopy.com.au
- ⦿ World Intellectual Property Organisation.
www.wipo.int



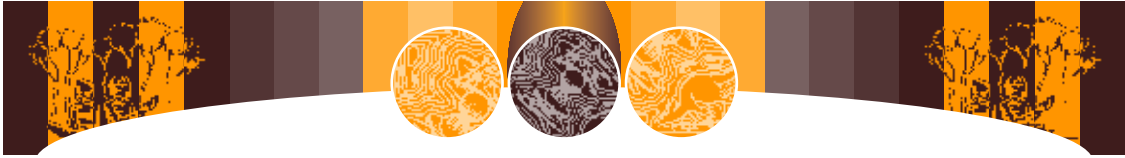
4. Communicate

The communication process requires a variety of skills ie respect, good listening, patience, understanding, common language, confirmation, clarification and more (See keywords in section 8).

LANGUAGE

The understanding and use of language used in communicating with the Indigenous community can be very different from that of the Non-Indigenous community. There are different ways of using language, which you will have to take into account and adopt when talking to any member/s of the Indigenous community you are working with. The following points to remember are drawn from the document 'Protocols for Consultation and Negotiation with Aboriginal People', by Huggins, Jackie, Department of Aboriginal and Torres Strait Islander Policy and Development, Brisbane, QLD, 1999.





- I. Don't assume anything.
- II. Be honest and sincere.
- III. Use simple clear, plain and appropriate language.
- IV. Speak slowly if and when necessary.
- V. Jargon or technical language should be explained.
- VI. Don't mimic Aboriginal ways of speaking ie words, slang, speech or accent.
- VII. Be open minded.
- VIII. Never be boastful about your ideas.
- IX. Don't be too direct as this can be taken as confrontational and/or rude.
- X. Direct eye contact may also be considered confrontational and/or rude.
- XI. Emphasise the purpose of your activity and intended benefits to the community.
- XII. Don't ask hypothetical questions.
- XIII. Deal in practical real issues not theoretical ideas.

To gain the support of the community you will need to demonstrate that you are there to assist their community. The client/s need to be invited to provide input (not just feedback) during and after consultation, and decision-making processes. You may need a facilitator, interpreter or mediator to assist you through this process. It is recommended that you employ an Indigenous person in such a role.

KOORI TIME

The Indigenous community does not work at the same pace and to the same timetable as the non-Indigenous community. An understanding has to be developed about the importance of the time it takes to build up trust and respect within an Indigenous community. What is important to you may not be to them. The community should dictate the pace of any project. This does not mean that it will take forever to consult, collaborate on or even finish a project. Common understandings have to be made and negotiation and collaboration is essential. The more effort you put into meeting with the community, keeping them informed and in the loop, the easier it is to develop common goals and outcomes. You may find that you deal one way with a specific community and a totally different way with another.

REPORT BACK AND STAY IN TOUCH

Staying in constant contact with the community is essential. It keeps both you and the community informed, up to date, and aware of any potential problems which may arise. The community has the right to make final decisions and give permission to any stage of a project. Keeping the community informed about the progress of the project also keeps you in good relations and trust.





5. Ethics and Morals

CONFIDENTIALITY

Confidentiality and privacy are essential when working with Aboriginal and Torres Strait Islander communities. Indigenous people have traditional customs, stories, and sacred information that may or may not be passed onto you. Similarly when customs, stories and sacred information is given to you, it is given in trust. That trust requires that you respect that confidentiality. To breach community confidentiality by translating, reproducing or passing on any information, practices or cultural product without permission would be devastating to your project and erase any trust developed during consultation and negotiation processes. You should assume that all information is confidential unless you have specifically negotiated permission to use it.

Men's and Women's business are very important and sensitive issues within Indigenous culture. This information may only be talked about, negotiated and consulted on by either men or women. It should also be recorded or stored in a way that only men or only women have access to it as appropriate.

INTEGRITY AND TRUST

The integrity and trust you develop within an Indigenous community is vital and must be maintained. Continual acknowledgement and attribution of clans, elders, traditional owners, information, ideas, and research has to be written into any documentation and verbalised in speeches, talks and presentations. Any advertising, media releases, news articles etc concerning Indigenous people should only be made with the prior knowledge and agreement of the community concerned.

6. Correct Procedures

RESPECT

Respect and acknowledgment are common procedures for working within Indigenous communities. When meeting and working with anyone an understood standard of respect and acknowledgment must exist. An example of the proper way of doing this is with Traditional Welcomes and Acknowledging Traditional Owners. It is advise that this is done as the initial step in any meeting or event. This demonstration of your respect will make it easier to set up appropriate standards of respect and trust and will make it easier for consultation and negotiations to take place effectively.





WHAT TO CALL PEOPLE

It can be offensive to refer to Indigenous peoples in the wrong manner. Some Indigenous people prefer to be called 'Indigenous' and others prefer 'Aboriginal'. The same way that some people prefer 'Torres Straits Islander' to 'Islander'. It's always a good idea to try and gauge how people want to be addressed. Spend some time listening to their conversation, or you can ask if you feel that it won't be offensive.

TRADITIONAL WELCOME OR WELCOME TO COUNTRY

A traditional welcome is a speech that is done usually by an elder of the Indigenous community of the area. It is mostly done at major events, and meetings. It welcomes people to visit and meet on the traditional area. The traditional owners of the area are people who have originally come from that area, and also are acknowledged by the community. They are people recognised by the community as a whole.

ACKNOWLEDGING TRADITIONAL OWNERS

This is something that is done in acknowledgement of the traditional Indigenous owners of the area in which you are working. It is done when an elder or appropriate member of the Indigenous community is not available to give the Traditional Welcome, or when a smaller less formal gathering is taking place. It is also appropriate for each speaker to make an acknowledgement of the traditional owners when speaking after a traditional welcome. Much consultation and research needs to be done in this area. It should be done as the first duty of any meeting, event opening, or speech. An example is below:

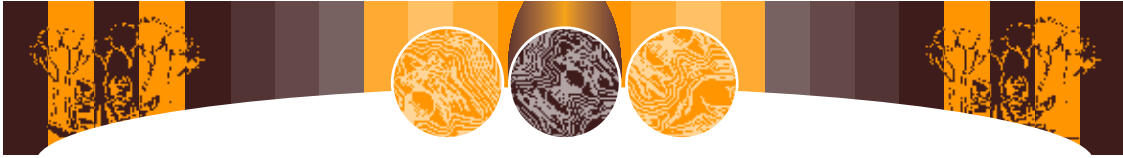
"Firstly I would like to pay respect to and acknowledge the (eg the Darug people, Gandangara people, or Tharawal people) who are the traditional owners of this land we stand/meet on today."

It also appropriate to acknowledge the particular individuals and clans if this is known.

PAYING PEOPLE

For too long it has been assumed (and it often still is) that Indigenous people will participate and work for nothing. Indigenous people are the owners and holders of their culture and knowledge. They are the only ones and appropriate ones who have the knowledge, expertise and permission to work in, with and pass on their culture. In western culture, specialised knowledge is not something that is given away for free. If an Indigenous person chooses to work with you in any capacity ie in giving a dance performance, giving a speech, a talk or traditional welcome, doing or participating in the artwork or project etc it is appropriate that they be paid for their time, expertise and knowledge, just as it is for any other artist or professional. An information sheet on employing artists is available from CCDNSW.





INDIGENOUS INVOLVEMENT

In working with the Indigenous community and on Indigenous projects it is vital to have Indigenous involvement throughout the project eg as curators, staff, project officers, artists, advisory group. Through your networking process you should have gained contacts and established relationships with people who you can work with who will advise you on appropriate procedure. Any project should also have allocated payment within its budget to employ and involve Indigenous workers from the community. You should also seek to involve Indigenous participation in decision making where-ever possible.

CROSS CULTURAL TRAINING

Protocols are a useful Cross Cultural tool. They broaden your awareness and understanding, and also guide you towards the correct and appropriate ways to work with community. Cultural awareness training workshops and modules, reconciliation strategies and protocols are also available. You should consider providing training for your staff, organisation or volunteer group who will be working with Indigenous people. You may want to organise and pay for a local Indigenous community member, worker, or representative to come and deliver a talk, or workshop about the Indigenous community in which you live. Most Indigenous workers do this as part of their everyday jobs and life. There are also courses and consultants, including CCDNSW, who deliver specialised Cross Cultural Training.

7. Indigenous Organisations and Western Sydney Contacts

Permission has been gained to include the following key contacts.

MAJOR INDIGENOUS ORGANISATIONS

Aboriginal and Torres Strait Islander Commission (ATSIC)

Head Office

GPO Box 4193

Sydney NSW 2000

Ph: (02) 9256 6100

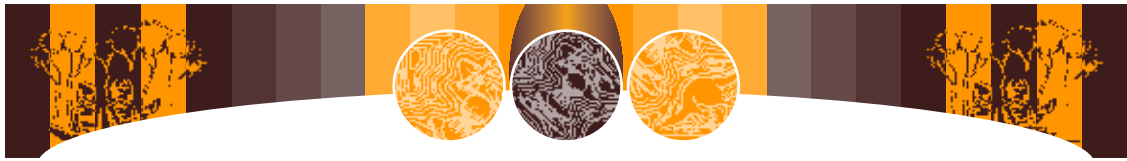
Fax: (02) 9252 0374

Toll Free: 1800 079 098

Web: www.atsic.gov.au

Please contact ATSIC to find out who the elected ATSIC member for your area are.





Australian Institute of Aboriginal and Torres Strait Islander Studies (AIATSIS)

GPO Box 553
Canberra NSW 2601
Ph: (02) 6246 1111
Fax: (02) 6261 4285
Email: library@aiatsis.gov.au
Web: www.aiatsis.gov.au

**NSW Aboriginal Land Council
Head Office**

PO Box 1125
Parramatta NSW 2124
Toll Free: 1800647 487
Ph: (02) 9689 4444
Fax: (02) 96891234

LOCAL ABORIGINAL LAND COUNCILS

Deerubbin Local Aboriginal Land Council

PO Box 7184
Mt Druitt Village NSW 2770
Ph: (02) 9832 2457
Fax: (02) 98322496
Email: staff@deerubbin.org.au
Web: www.deerubbin.org.au

Gandangara Land Council

Level 1, 103 Moore Street
Liverpool NSW 2170
Ph: (02) 9602 5280
Fax: (02) 9602 2741
Email: gandangara@bigpond.com
Web: www.glalc.org.au

Tharawal Local Aboriginal Land Council

PO Box 20
Buxton NSW 2571
Ph: (02) 4681 0059
Fax: (02) 4683 1375
Email: tharawal@ideal.net.au
Web: www.tharawal.net.au

**INDIGENOUS
CORPORATIONS/COMMUNITY ORGS**

Butucarbin Aboriginal Corporation

PO Box E18
Emerton NSW 2770
Ph: (02) 9832 7167
Fax: (02) 9832 7263
Email: koori@ozemail.com.au

Darug Custodian Aboriginal Corporation

PO Box 36
Kellyville NSW 2155
Ph and Fax: (02) 4573 6964

Lagaw Kodor Mir

Torres Strait Islander Resource and Culture Centre NSW

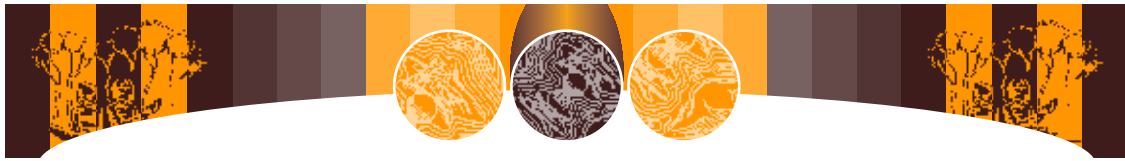
Contact person is the Chair : Ms Ann Jawai
Mobile: 0414 654 656
Email : ajawai@naamoro.com.au

Tharawal Aboriginal Corporation

PO Box 290
Campbelltown NSW 2450
Ph: (02) 4628 4837
Fax: (02) 46828 2725

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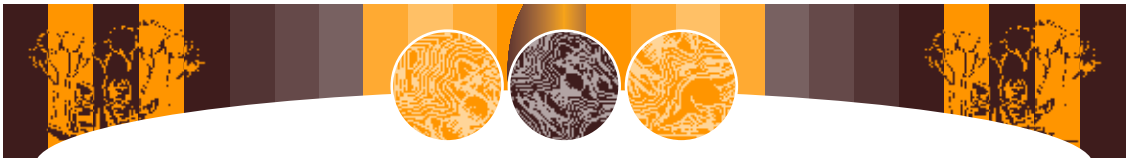




INDIGENOUS COUNCIL, COMMUNITY AND ARTS WORKERS

1. Indigenous Community Development Worker
Blacktown City Council
PO Box 63
Blacktown NSW 2148
Ph: (02) 9839 6167
Fax: (02) 9831 1961
2. Aboriginal Project Officer
Campbelltown City Council
PO Box 57
Campbelltown NSW
Ph: (02) 4645 4000
Fax: (02) 4620 1496
3. Community Development Worker
Cassia Community Centre
PO Box 274
Wentworthville NSW 2145
Ph: (02) 9863 3547
Fax: (02) 9863 3561
Email: catsi@cassia.org.au
4. Indigenous Program Manager
Community Cultural Development NSW (CCDNSW)
PO Box 512
Liverpool RC 1871
Ph: (02) 9821 2210
Fax: (02) 9821 3460
5. Community Project Officer, Multicultural and Indigenous
Fairfield City Council
PO Box 21
Fairfield NSW 1860
Ph: (02) 9725 0230
Fax: (02) 9609 3257
6. Aboriginal Project Officer
Hawkesbury City Council
PO Box 146
Windsor NSW 2756
Ph: (02) 4560 4438
Fax: (02) 4560 4400
7. Indigenous Project Workers
Liverpool City Council
PO Box 7064
Liverpool NSW
Ph: (02) 98217758
Fax: (02)98211839
8. Aboriginal Community Development Officer
Parramatta City Council
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Parramatta NSW 2124
Ph: (02) 9806 5106
Fax: (02) 9806 5914
9. Aboriginal Project Officer
Penrith City Council
PO Box 60
Penrith NSW 2751
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Fax: (02) 4732 7879
Email: comdev@penrithcity.nsw.gov.au
10. Facilitator
South Western Sydney Koori Interagency Meeting
Ph: (02) 9203 9078
Email: sws.koori.interagency@centrelink.gov.au
11. Facilitator
Western Sydney Koori Interagency Meeting - Gilgai
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Email: gilgai@pnc.com.au





8. Keywords to remember

● Diversity

● Respect

● Acknowledge

● Elders

● Listen

● Communicate

● Cooperate

● Accept

● Identify

● Thank

● Reconfirm

● Equity

● Equal

● Adopt

● Develop

● Endeavour

● Learn

● Talk

● Understand

● Help

● Change

● Encourage

● Patience

● Concern

● Clarify





9. Other Protocol Resource Documents

'Australian Copyright vs Indigenous Intellectual and Cultural Property Rights: a discussion paper'

Heiss, Anita, The Australian Society of Authors, Sydney, NSW, 1999.
<http://www.asauthors.org/cgi-bin/asa/information.cgi>

'Cultural Protocols for Indigenous Reporting in the Media'

Messagestick Online, ABC, NSW.
<http://abc.net.au/message/proper/>

'Doing It Our Way: Contemporary Indigenous Cultural Expression in New South Wales'

Terri Janke and Company and the Indigenous Arts Reference Group of the New South Wales Ministry for the Arts, Sydney, NSW, 2002.
www.arts.nsw.gov.au/pubs

'Guidelines for Ethical Research in Indigenous Studies'

Australian Institute of Aboriginal and Torres Strait Islander Studies (AIATSIS), Canberra, NSW.
www.aiatsis.gov.au/rsrch/rsrch_grnts/rg_abt.htm

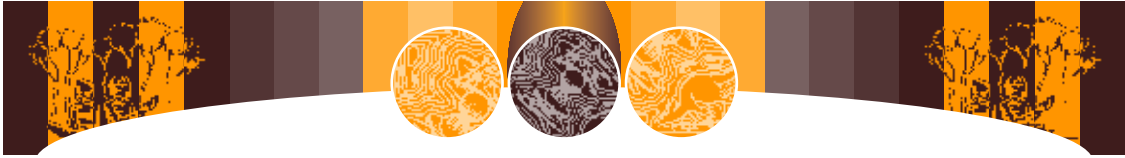
'Indigenous Arts Protocols: a guide'

Indigenous Arts Reference Group of the New South Wales Ministry for the Arts, Sydney, NSW, 1998.
<http://www.arts.nsw.gov.au/Guidelines/Principles.htm>

'Indigenous Protocols Guides'

Janke, Terri, Terri Janke and Company, Aboriginal and Torres Strait Islander Arts Board, Australia Council for the Arts, Sydney, NSW, 2002.
<http://www.ozco.gov.au/resources/publications/index.htm>





'Our Culture: Our Future – A report on Australian Indigenous Cultural and Intellectual Property Rights'

Janke, Terri, Michael Frankel and Associates, commissioned for Australian Institute of Aboriginal and Torres Strait Islander Affairs (AIATSIS), and the Aboriginal and Torres Strait Islander Commission (ATSIC), Sydney, NSW, 1998.

<http://www.icip.lawnet.com.au/frontpage.html>

'Protocols for Consultation and Negotiation with Aboriginal People'

Huggins, Jackie, Department of Aboriginal and Torres Strait Islander Policy and Development, Brisbane, QLD, 1999.

<http://www.indigenous.qld.gov.au/publications/fulllist.htm>

'The Greater Perspective: Protocols and Guidelines for the Production of Film and Television on Aboriginal and Torres Strait Islander Communities'

Bostock, Lester, SBS, Sydney, NSW, 1997.

<http://www.sbs.com.au/sbscorporate/index>

'Valuing Art, Respecting Culture: protocols for working with the Indigenous visual arts and craft sector'

Mellor, Doreen, Janke, Terri, National Association for the Visual Arts (NAVA), Sydney, NSW, 2000.

www.visualarts.net.au/nv/articles/VARC.pdf

'Writing About Indigenous Australia Some Issues to Consider and Protocols to Follow: a discussion paper'

Heiss, Anita, Australian Society of Authors, Sydney, NSW, 1999.

<http://www.asauthors.org/cgi-bin/asa/information.cgi>





'Men's Ceremony'
By Indigenous Artist
Adam Hill



