
by: Swedish Patent and Registration Office (PRV)

on: 2008-01-09

Date of main report and any supplemental reports to which this is a supplement: 2006-12-18

Documents referred to in this report:

[ list any documents which appended to the report for information or publicly available documents which are referred to ]

As a result of our most recent internal review under PCT/GL/ISPE paragraphs 21.10-21.15, this Authority has made modifications to its Quality Management System (QMS) as discussed below.

The modifications are given with reference to the sections of the revised template for responses to PCT/GL/ISPE Paragraph 21.17 to which the changes relate.

The Authority should describe any changes made to its QMS making reference to the specific sections of the earlier report using template T21-17, and / or making reference to any supplemental report(s) established in the meantime using template T21-18.

If no changes have been made to its QMS since the last report, the Authority should indicate such.

21.01-21.02
The Swedish Patent and Registration Office (PRV) have been certified to fully comply with ISO standard 9001. The Quality Management System covers all parts of our business and includes compliance with the model of chapter 21.

21.08
A new tool for handling non-conformities, customer feedback and continuous improvements has been implemented during 2007. The tool gives management an overview of reports and status as well as actions taken necessary to prevent recurrence.

21.10
Internal and External reviews are carried out in accordance to a review scheme. Internal reviews are carried out by externally trained auditors, no auditor reviews within own area of profession. External reviews are carried out at least two times a year by an accredited quality auditor.

[End of report]