#### Forum on IP and SME's



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BENELUX-MERKENBUREAU BENELUX-BUREAU VOOR TEKENINGEN OF MODELLEN

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Issues and ILReS-study

Cooperation

**Activities** 





# Typical Benelux Issues

- 3 countries
- Different languages
- Different cultures and attitudes





# ILReS-study

# Attitude of SME's towards registration of trademarks and designs in Benelux

- Economic characteristics
- Attitude towards counterfeiting and registration (or protection)





#### **Economic characteristics**

- 27% exports goods and services
- 41% has a website
- 76% doesn't have a R&D division
- 64% advertises





### Attitude towards counterfeiting

- 71% owns trademarks
- 64% doesn't have a registration
- 56% thinks that there is no risk of counterfeiting
- 25% observes their competitors
- 31% has detected counterfeiting





# Attitude towards registration

	Not important	Very important
В	63%	25%
NL	43%	28%
L	24%	58%





#### Recommendations

- Changing the image of BTO
- Improving information channels
- Improving our services





# Image of BTO

- Reconsider position on the market
- Key-values:
  - flexible
  - accessible
  - self-confident
  - reliable
  - modern





# In practice

- Simplify procedures
- A large-scale reorganization
- User-friendly products and services





# Reaching SME's

- BMM Association
- Chambers of commerce
- Governmental projects for starters and SME's
- Associations of different professional groups





# Activities

- Workshops
- Information meetings
- Website
- Newsletter
- Exhibitions
- A broad spectrum of services





Thank you for your attention.

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