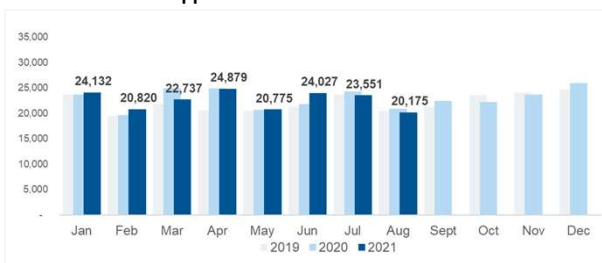


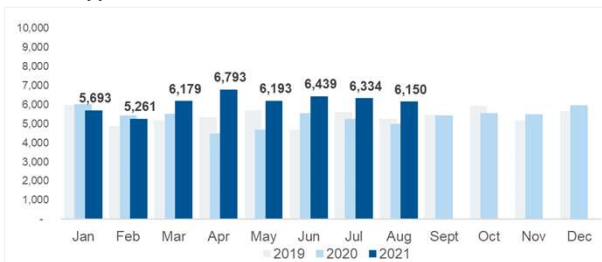
### Demand for WIPO Services

#### Filing Activities (as at date of receipt at the International Bureau (IB))

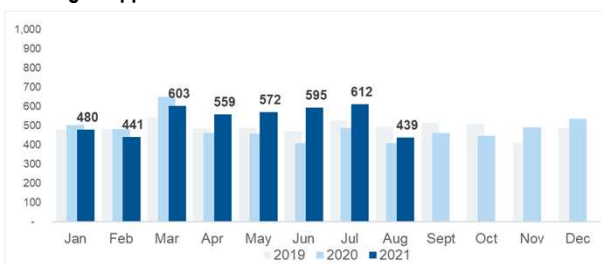
##### PCT International Applications



##### Madrid Applications



##### The Hague Applications



Note: National and Regional IP Offices transmit PCT and Madrid applications to the IB with a delay that ranges from a few weeks to several months. Most Hague applications are filed directly – without any delay – to the IB.

#### Filing Activities (as at filing date at National IP Offices)

As at end August 2021

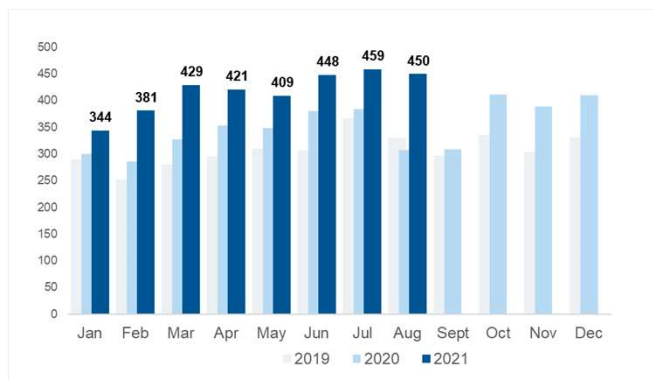
|         |                            | Year to Date August 2021 |              |                     | as % of Target |                      |
|---------|----------------------------|--------------------------|--------------|---------------------|----------------|----------------------|
|         |                            | 2020/21 Estimates        | 2020 Actuals | Target <sup>1</sup> |                | Actuals <sup>2</sup> |
| PCT:    | International Applications | 549,900                  | 275,900      | 180,297             | 172,960        | 96%                  |
| Madrid: | Applications               | 136,000                  | 63,800       | 45,451              | 45,860         | 101%                 |
| Hague:  | Applications               | 15,340                   | 5,792        | 5,333               | 4,301          | 81%                  |

<sup>1</sup> Targets have been calculated based on the 2021 estimates (Table 3 of the P&B 2020/21).

<sup>2</sup> 2021 Actuals are based on information received at WIPO as at September 15, 2021. Figures are therefore preliminary. Source: Chief Economist.

#### WIPO Arbitration and Mediation Center

##### Domain Name Cases



### WIPO Financial Performance

#### WIPO Financial Results

As at end August 2021  
(in millions of Swiss francs)

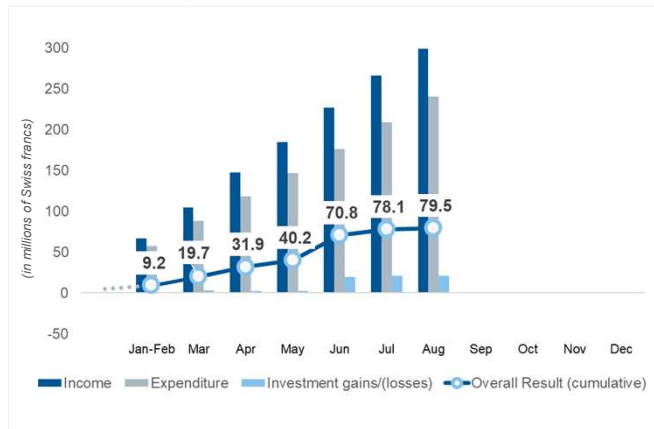
|  | 2020/21 Approved Budget | 2020 Actuals | Jan-August 2021     |                      |                |
|--|-------------------------|--------------|---------------------|----------------------|----------------|
|  |                         |              | Target <sup>1</sup> | Actuals <sup>2</sup> | as % of Target |
| <b>Income (accrual basis)</b>                        | <b>882.8</b>            | <b>463.0</b> | <b>295.6</b>        | <b>299.2</b>         | <b>101%</b>    |
| Expenditure (budgetary basis)                        |                         |              |                     |                      |                |
| Personnel  | 475.9                   | 214.4        | 158.6               | 141.6                | 89%            |
| Non-personnel  | 292.5                   | 113.5        | 98.5                | 71.2                 | 72%            |
| <b>Total, Expenditure</b>                            | <b>768.4</b>            | <b>327.9</b> | <b>257.1</b>        | <b>212.8</b>         | <b>83%</b>     |
| <b>Result (budgetary)</b>                            | <b>114.4</b>            | <b>135.1</b> |                     | <b>86.4</b>          |                |
| IPSAS adj. to Reg. Budget expd                       | (18.5)                  | (24.1)       |                     | (20.5)               |                |
| <b>Operating Result (Before Reserve Expenditure)</b> | <b>95.8</b>             | <b>111.0</b> |                     | <b>65.9</b>          |                |
| Reserve-Funded Projects                              | (36.7)                  | (10.2)       |                     | (7.3)                |                |
| IPSAS adj. to Expd on Reserve-Funded Projects        | 17.3                    | 1.7          |                     | 0.0                  |                |
| <b>Total, Reserve-Funded Projects</b>                | <b>(19.3)</b>           | <b>(8.6)</b> |                     | <b>(7.3)</b>         |                |
| Investment gains/(losses) <sup>3</sup>               | (1.7)                   | 33.4         |                     | 21.0                 |                |
| <b>Overall Result</b>                                | <b>74.8</b>             | <b>135.9</b> |                     | <b>79.5</b>          |                |

<sup>1</sup> Targets have been calculated using (i) the 2021 income estimates; and (ii) the historical monthly expenditure patterns applied to the 2021 budget.

<sup>2</sup> Actuals are unaudited.

<sup>3</sup> WIPO's investment strategy is based on a long-term investment horizon. However, the fair value of the investment portfolio is updated on a quarterly basis.

#### Financial Results by Month in 2021



# Business Continuity

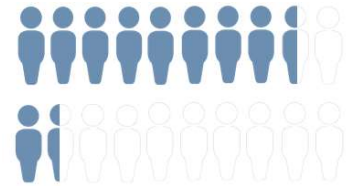
## Continuity Plans in Place



## Remote Working Arrangements

86% of workforce working remotely

14% of workforce working on-site  
(% working full-time in the office on a given day)



## Uptime of ERP Systems



## Uptime of Corporate IT Services

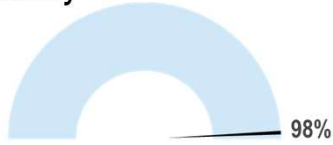


## Uptime of Corporate IT Infrastructure

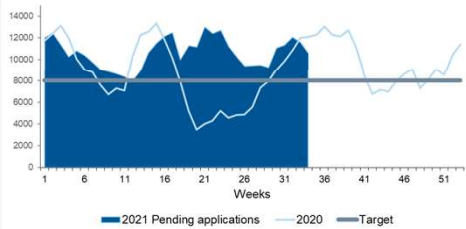


## PCT

### Productivity



### Pending Applications

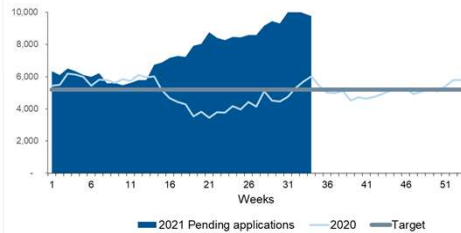


## Madrid

### Productivity



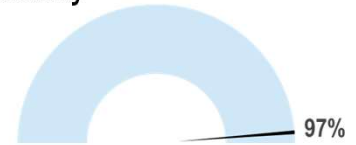
### Pending Applications



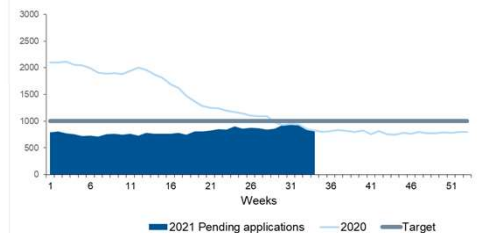
Note: Productivity in Madrid reflects the volume of incoming workload.

## The Hague

### Productivity



### Pending Applications



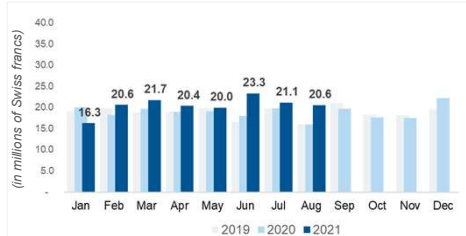
# Fee Processing - International Registration Systems

## Productivity of Fee Processing Services



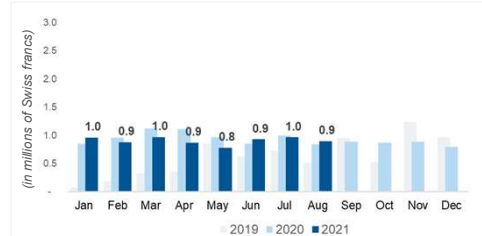
Note: Deposit transactions processed per staff member (August 2021 versus August 2020).

## Monthly Distribution – Madrid



Note: Month-to-month variations in the Madrid distribution can vary significantly due to seasonality, number of working days in a month, new Madrid members, etc.

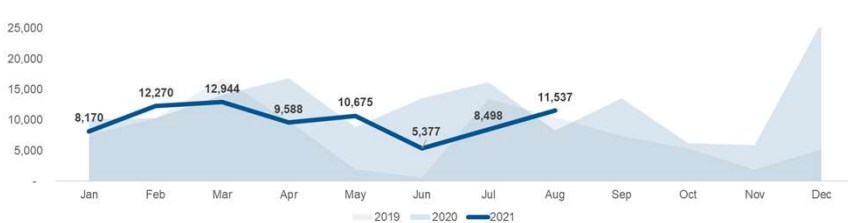
## Monthly Distribution – The Hague



Note: Hague distributions in 2019 were below average due to the implementation of the new Hague back office system. 2020 distributions include backlogs from 2019.

# Learning @ the WIPO Academy

## Distance Learning Course Registrations



## Participant Profiles

