Demand for WIPO Services

Filing Activities (as at date of receipt at the International Bureau (IB))

PCT International Applications

<table>
<thead>
<tr>
<th>Year</th>
<th>Target</th>
<th>Actuals</th>
<th>% of Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020/21</td>
<td>549,900</td>
<td>275,900</td>
<td>88%</td>
</tr>
</tbody>
</table>

Madrid Applications

<table>
<thead>
<tr>
<th>Year</th>
<th>Target</th>
<th>Actuals</th>
<th>% of Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020/21</td>
<td>136,000</td>
<td>63,800</td>
<td>85%</td>
</tr>
</tbody>
</table>

Hague Applications

<table>
<thead>
<tr>
<th>Year</th>
<th>Target</th>
<th>Actuals</th>
<th>% of Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020/21</td>
<td>15,340</td>
<td>5,792</td>
<td>76%</td>
</tr>
</tbody>
</table>

1 Targets have been calculated based on the 2021 estimates (Table 3 of the P&B 2020/21).

Filing Activities (as at filing date at National IP Offices)

<table>
<thead>
<tr>
<th>Year</th>
<th>PCT</th>
<th>Madrid</th>
<th>Hague</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020/21</td>
<td>275,900</td>
<td>63,800</td>
<td>5,792</td>
</tr>
</tbody>
</table>

1 Targets have been calculated based on the 2021 estimates (Table 3 of the P&B 2020/21).

WIPO Arbitration and Mediation Center

Domain Name Cases

Note: National and Regional IP Offices transmit PCT and Madrid applications to the IB with a delay that ranges from a few weeks to several months. Most Hague applications are filed directly — without any delay — to the IB.

WIPO Financial Performance

WIPO Financial Results

<table>
<thead>
<tr>
<th>Year</th>
<th>Income (accrual basis)</th>
<th>Expenditure (budgetary basis)</th>
<th>Result (budgetary)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020/21</td>
<td>882.8</td>
<td>463.0</td>
<td>144.8</td>
</tr>
</tbody>
</table>

1 Actuals are unaudited.

2 Targets have been calculated based on (i) the 2021 income estimates; and (ii) the historical monthly expenditure patterns applied to the 2021 budget.

3 WIPO’s investment strategy is based on a long-term investment horizon. However, the fair value of the investment portfolio is updated on a quarterly basis.

Financial Results by Month in 2021

Note: 2020 Actuals are based on information received at WIPO as at April 13, 2021. Figures are therefore preliminary. Source: Chief Economist.
Business Continuity

Continuity Plans in Place

Remote Working Arrangements

90% of workforce working remotely

10% of workforce working on-site

(% working full-time in the office on a given day)

Uptime of ERP Systems

Uptime of Corporate IT Services

Uptime of Corporate IT Infrastructure

PCT

Madrid

The Hague

Productivity

Productivity

Productivity

110%

104%

85%

Pending Applications

Pending Applications

Pending Applications

Note: Productivity in Madrid reflects the volume of incoming workload.

Fee Processing - International Registration Systems

Productivity of Fee Processing Services

Monthly Distribution – Madrid

Monthly Distribution – The Hague

Note: Month-to-month variations in the Madrid distribution can vary significantly due to seasonality, number of working days in a month, new Madrid members, etc.

Note: Hague distributions in 2019 were below average due to the implementation of the new Hague back office system. 2020 distributions include backlogs from 2019.

Learning @ the WIPO Academy

Distance Learning Course Registrations

Participant Profiles

Note: Deposit transactions processed per staff member (March 2021 versus March 2020).

Note: Productivity in Madrid reflects the volume of incoming workload.

Note: 90% of workforce working remotely, 10% working on-site.