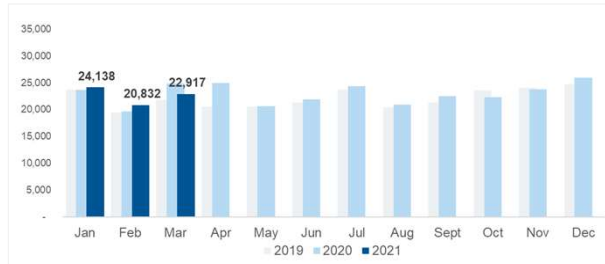


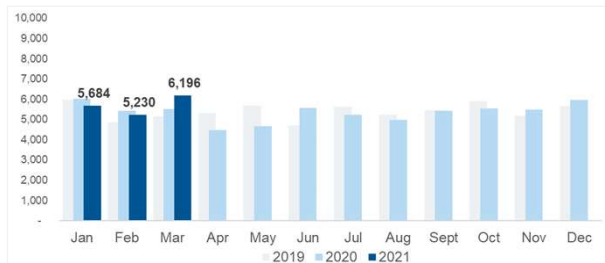
Demand for WIPO Services

Filing Activities (as at date of receipt at the International Bureau (IB))

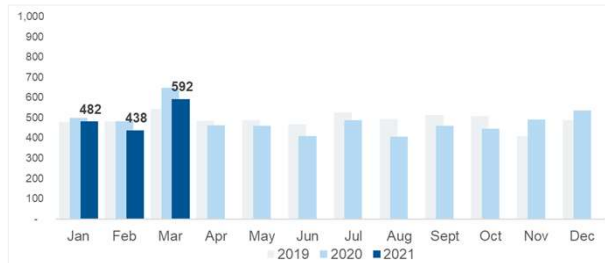
PCT International Applications



Madrid Applications



The Hague Applications



Note: National and Regional IP Offices transmit PCT and Madrid applications to the IB with a delay that ranges from a few weeks to several months. Most Hague applications are filed directly – without any delay – to the IB.

Filing Activities (as at filing date at National IP Offices)

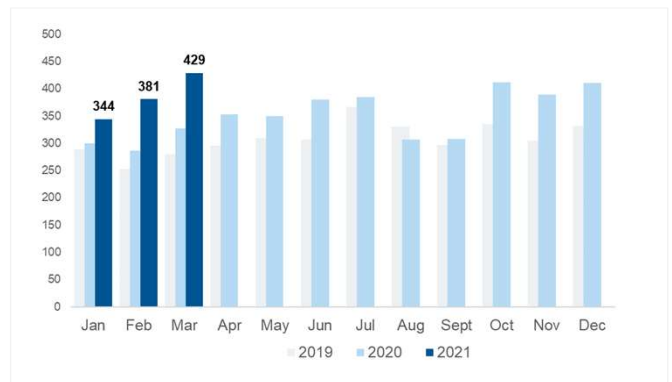
	2020/21 Estimates	2020 Actuals	Year to Date Mar 2021		as % of Target
			Target ¹	Actuals ²	
PCT: International Applications	549,900	275,900	67,204	59,454	88%
Madrid Applications	136,000	63,800	16,909	14,402	85%
Hague Applications	15,340	5,792	2,000	1,512	76%

¹ Targets have been calculated based on the 2021 estimates (Table 3 of the P&B 2020/21).

² 2021 Actuals are based on information received at WIPO as at April 13, 2021. Figures are therefore preliminary. Source: Chief Economist.

WIPO Arbitration and Mediation Center

Domain Name Cases



WIPO Financial Performance

WIPO Financial Results

As at end March 2021
(in millions of Swiss francs)

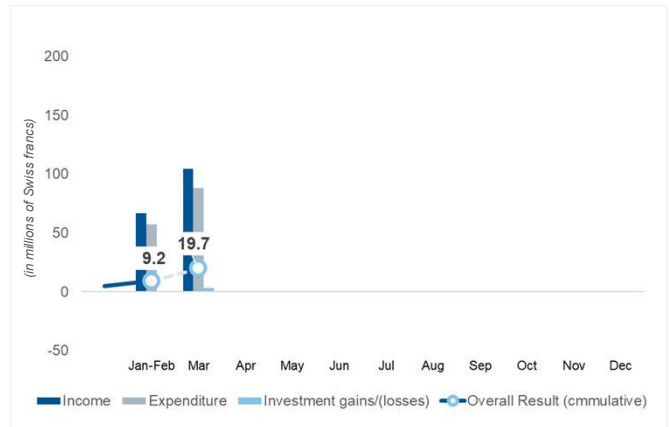
	2020/21 Approved Budget	2020 Actuals ¹	Jan-Mar 2021		as % of Target
			Target ²	Actuals ³	
Income (accrual basis)	882.8	463.0	109.3	104.4	96%
Expenditure (budgetary basis)					
Personnel	475.9	214.4	58.1	51.9	89%
Non-personnel	292.5	113.5	33.7	26.0	77%
Total Expenditure	768.4	327.9	91.7	77.9	85%
Result (budgetary)	114.4	135.1		26.5	
IPSAS adj. to Reg. Budget expd	(18.5)	(24.1)		(7.9)	
Operating Result (Before Reserve Expenditure)	95.8	111.0		18.6	
Reserve-Funded Projects	(36.7)	(10.2)		(2.1)	
IPSAS adj. to Expd on Reserve-Funded Projects	17.3	1.7		0.0	
Total Reserve-Funded Projects	(19.3)	(8.6)		(2.1)	
Investment gains/(losses) ³	(1.7)	33.4		3.1	
Overall Result	74.8	135.9		19.7	

¹ Actuals are unaudited.

² Targets have been calculated using (i) the 2021 income estimates; and (ii) the historical monthly expenditure patterns applied to the 2021 budget.

³ WIPO's investment strategy is based on a long-term investment horizon. However, the fair value of the investment portfolio is updated on a quarterly basis.

Financial Results by Month in 2021



Business Continuity

Continuity Plans in Place



Remote Working Arrangements

90% of workforce working remotely

10% of workforce working on-site
(% working full-time in the office on a given day)



Uptime of ERP Systems



Uptime of Corporate IT Services



Uptime of Corporate IT Infrastructure

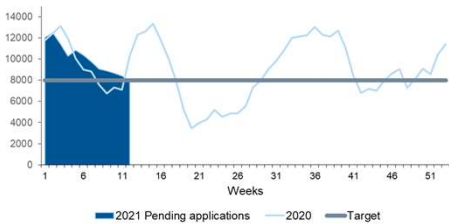


PCT

Productivity

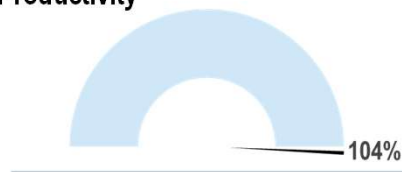


Pending Applications



Madrid

Productivity



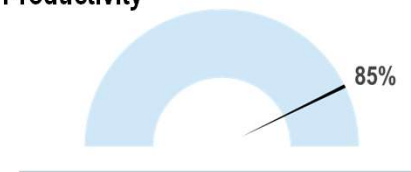
Pending Applications



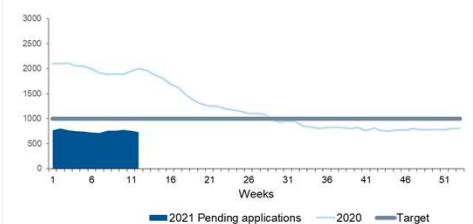
Note: Productivity in Madrid reflects the volume of incoming workload.

The Hague

Productivity

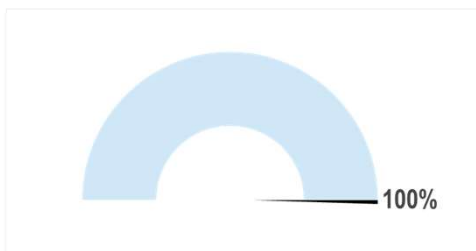


Pending Applications



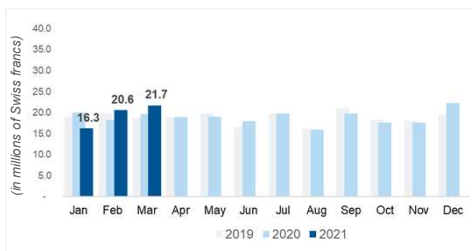
Fee Processing - International Registration Systems

Productivity of Fee Processing Services



Note: Deposit transactions processed per staff member (March 2021 versus March 2020).

Monthly Distribution - Madrid



Note: Month-to-month variations in the Madrid distribution can vary significantly due to seasonality, number of working days in a month, new Madrid members, etc.

Monthly Distribution - The Hague



Note: Hague distributions in 2019 were below average due to the implementation of the new Hague back office system. 2020 distributions include backlogs from 2019.

Learning @ the WIPO Academy

Distance Learning Course Registrations



Participant Profiles

