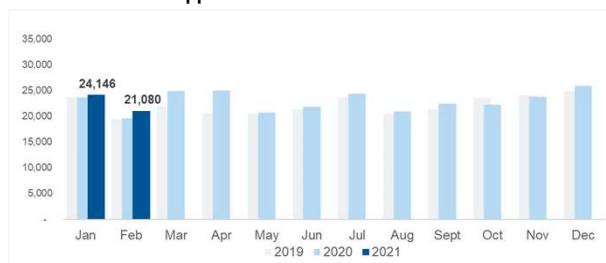


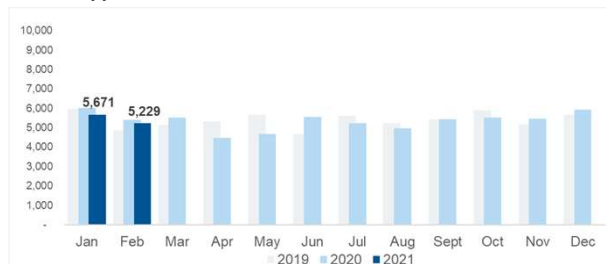
Demand for WIPO Services

Filing Activities (as at date of receipt at the International Bureau (IB))

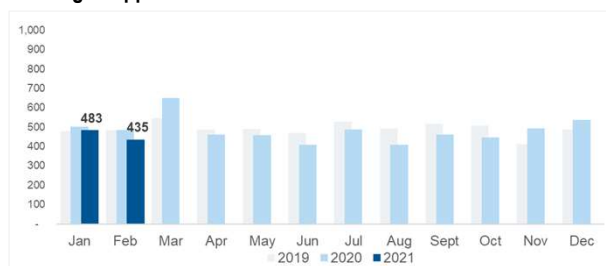
PCT International Applications



Madrid Applications



The Hague Applications



Note: National and Regional IP Offices transmit PCT and Madrid applications to the IB with a delay that ranges from a few weeks to several months. Most Hague applications are filed directly – without any delay – to the IB.

Filing Activities (as at filing date at National IP Offices)

As at end February 2021

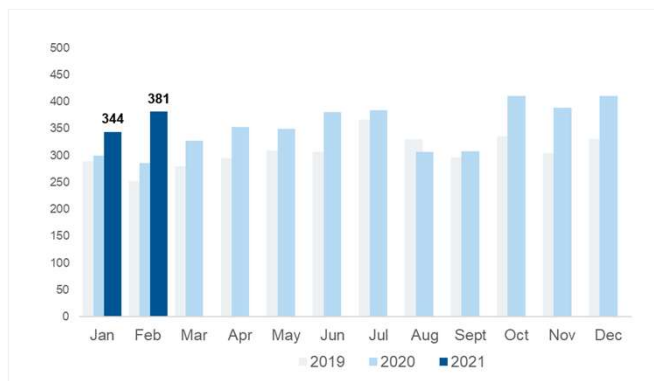
	2020/21 Estimates	2020 Actuals	Year to Date Feb 2021		
			Target ¹	Actuals ²	as % of Target
PCT: International Applications	549,900	275,900	41,424	33,206	80%
Madrid: Applications	136,000	63,800	10,989	7,700	70%
Hague: Applications	15,340	5,792	1,333	918	69%

¹ Targets have been calculated based on the 2021 estimates (Table 3 of the P&B 2020/21).

² 2020 Actuals are based on information received at WIPO as at March 10, 2021. Figures are therefore preliminary. Source: Chief Economist.

WIPO Arbitration and Mediation Center

Domain Name Cases



WIPO Financial Performance

WIPO Financial Results

As at end February 2021
(in millions of Swiss francs)

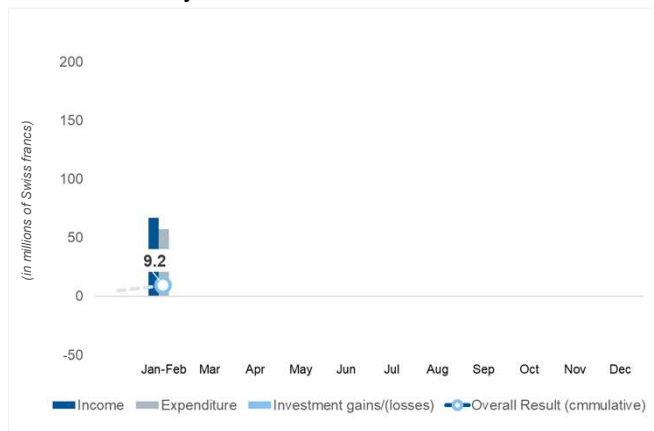
	2020/21 Approved Budget	2020 Actuals ¹	Jan-Feb 2021		as % of Target
			Target ²	Actuals ¹	
Income (accrual basis)	882.8	463.0	72.0	66.9	93%
Expenditure (budgetary basis)					
Personnel	475.9	214.4	38.6	34.2	89%
Non-personnel	292.5	113.5	19.0	16.7	88%
Total, Expenditure	768.4	327.9	57.6	51.0	88%
Result (budgetary)	114.4	135.1		15.9	
IPSAS adj. to Reg. Budget expd	(18.5)	(24.1)		(5.3)	
Operating Result (Before Reserve Expenditure)	95.8	111.0		10.6	
Reserve-Funded Projects	(36.7)	(10.2)		(1.0)	
IPSAS adj. to Expd on Reserve-Funded Projects	17.3	1.7		0.0	
Total, Reserve-Funded Projects	(19.3)	(8.6)		(1.0)	
Investment gains/(losses) ³	(1.7)	33.4		(0.4)	
Overall Result	74.8	135.9		9.2	

¹ Actuals are unaudited.

² Targets have been calculated using (i) the 2021 income estimates; and (ii) the historical monthly expenditure patterns applied to the 2021 budget.

³ WIPO's investment strategy is based on a long-term investment horizon. However, the fair value of the investment portfolio is updated on a quarterly basis.

Financial Results by Month in 2021



Business Continuity

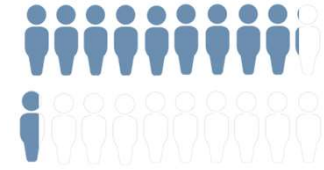
Continuity Plans in Place



Remote Working Arrangements

91% of workforce working remotely

9% of workforce working on-site
(% working full-time in the office on a given day)



Uptime of ERP Systems



Uptime of Corporate IT Services



Uptime of Corporate IT Infrastructure



PCT

Productivity



Pending Applications



Madrid

Productivity



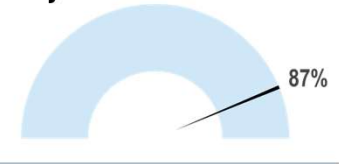
Pending Applications



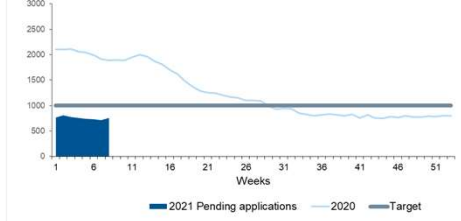
Note: Productivity in Madrid reflects the volume of incoming workload.

The Hague

Productivity

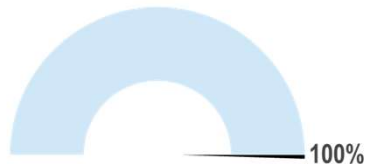


Pending Applications



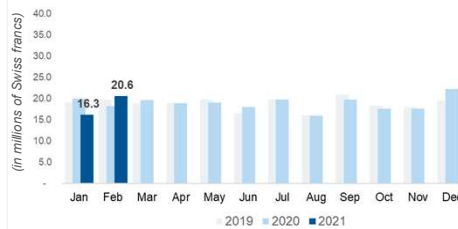
Fee Processing - International Registration Systems

Productivity of Fee Processing Services



Note: Deposit transactions processed per staff member (February 2021 versus February 2020).

Monthly Distribution – Madrid



Note: Month-to-month variations in the Madrid distribution can vary significantly due to seasonality, number of working days in a month, new Madrid members, etc.

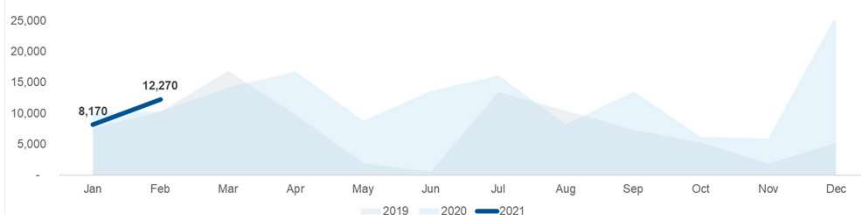
Monthly Distribution – The Hague



Note: Hague distributions in 2019 were below average due to the implementation of the new Hague back office system. 2020 distributions include backlogs from 2019.

Learning @ the WIPO Academy

Distance Learning Course Registrations



Participant Profiles

