Demand for WIPO Services

Filing Activities (as at date of receipt at the International Bureau (IB))

- PCT International Applications
- Madrid Applications
- The Hague Applications

Note: National and Regional IP Offices transmit PCT and Madrid applications to the IB with a delay that ranges from a few weeks to several months. Most Hague applications are filed directly—without any delay—to the IB.

Filing Activities (as at filing date at National IP Offices)

Note: Final filing statistics pending

WIPO Arbitration and Mediation Center

Domain Name Cases

Business Continuity

Continuity Plans in Place

Remote Working Arrangements

90% of workforce working remotely
10% of workforce working on-site
(% working full-time in the office on a given day)

Uptime of ERP Systems

Uptime of Corporate IT Services

Uptime of Corporate IT Infrastructure
Productivity

Pending Applications

Fee Processing - International Registration Systems

Productivity of Fee Processing Services

Monthly Distribution – Madrid

Monthly Distribution – The Hague

Note: Productivity in Madrid reflects the volume of incoming workload.

Note: Month-to-month variations in the Madrid distribution can vary significantly due to seasonality, number of working days in a month, new Madrid members, etc.

Note: Hague distributions in 2019 were below average due to the implementation of the new Hague back office system. 2020 distributions include backlogs from 2019.

Learning @ the WIPO Academy

Distance Learning Course Registrations

Participant Profiles

Note: Deposit transactions processed per staff member (December 2020 versus December 2019).

WIPO Financial Performance

WIPO Financial Results

To be published following annual closure