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## WIPO LIST OF NEUTRALS

### BIOGRAPHICAL DATA

Mauro Rene C. TANCHANCO  
Alternative Dispute Resolution Services (ADRS)  
Intellectual Property Office Philippines (IPOPHL)  
G/F Intellectual Property Center  
28 Upper McKinley Road  
McKinley Hill Town Center  
Fort Bonifacio, Taguig City 1634  
Philippines



Telephone: +632 2386300

Email: mrctanchanco@gmail.com

Date of Birth: October 20, 1957

Nationality: Filipino

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### EDUCATIONAL AND PROFESSIONAL QUALIFICATIONS

B.S. Business Economics, 1979, University of the Philippines, Diliman, Quezon City, Manila, Philippines;  
Ateneo de Manila High School, 1975, Loyola Heights, Quezon City, Manila, Philippines;  
San Jose Minor Seminary, 1971-1972, Sacred Heart Novitiate (Society of Jesus), Novaliches, Philippines;  
Ateneo de Manila Grade School, 1963-1971, Loyola Heights, Quezon City, Manila, Philippines.

#### Trainings Undertaken:

CoRe Group  
Conflict Resolution Group Foundation, Inc. (CoRe Group), Ortigas Center, Philippines.

#### Mediation

Mediation Internship Supervisors Training, February to December 2007;  
Venue: Department of Trade and Industry (DTI), Makati City, Metro Manila  
CoRe Grp. Mentor: Dr. Francisco Edmundo D. Ramirez, Jr., Internship Supervision Head.

#### Advanced Course in Mediation, July 2006;

Venue: CoRe Grp Foundation Office, 301 Prestige Ctr, Ortigas Ctr, Pasig, Metro Manila  
CoRe Grp. Facilitators: Annabelle T. Abaya, President & Tristan C. Besa, Sr. Facilitator.

#### Mediation Internship Training, May to June 2006;

Venue: National Labor Relations Commission (NLRC), Quezon City, Metro Manila  
Mentor: Belen D. Nicasio, NLRC Mediation Head.

April 15, 2015

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Basic Course in Mediation, April 2006;

Venue: CoRe Grp. Foundation Office, 301 Prestige Ctr, Ortigas Bus. Ctr, Pasig, MMla  
CoRe Grp. Facilitators: Annabelle T. Abaya, President & Tristan C. Besa, Sr. Facilitator.

Intellectual Property Office Phillipines (IPOPHL), McKinley Hill, Ft. Bonifacio, Taguig Cty.

Workshop on Mediation and Intellectual Property Disputes, May 7-8, 2014;

Venue: IPOPHL Multi-Purpose Hall, Intellectual Property Center, Taguig City, MMla

Session Leaders: Erik Wilbers, Director, WIPO Arbitration and Mediation Center, Geneva

Peter Moody, Partner, BrookStreet des Roches LLP, Oxford

Sponsors: Intellectual Property Office Philippines (IPOPHL)

World Intellectual Property Organization (WIPO).

Seminar on the Better Use of Madrid Protocol for Trademark Owners and IP Attorneys,

November 21-22, 2013;

Venue: New World Makati Hotel, Makati City, Metro Mla

Sponsors: ASEAN-Australia-New Zealand Free Trade Area (AANZFTA)

Economic Cooperation Work Program (ECWP)

Intellectual Property Office Philippines (IPOPHL)

World Intellectual Property Organization (WIPO).

Settlement of Intellectual Property Disputes Through Arbitration and Mediation, December 12-13, 2011;

Venue: Intellectual Property Center, Mckinley Hill Town Center, Taguig City, Metro Mla

Session Leaders: Erik Wilbers, Director, WIPO Arbitration and Mediation Center, Geneva

Peter Moody, Partner, BrookStreet des Roches LLP, Oxford

David Perkins, Partner, Arnold and Porter (UK) LLP, London

Sponsors: Intellectual Property Office Philippines (IPOPHL),

World Intellectual Property Organization (WIPO) Arbitration and Mediation Ctr

Philippine Dispute Resolution Center, Inc. (PDRCI).

Intensive Seminar-Workshop for IPOPHL Mediators, January 18-21, 2011;

Venue: Electronic Library, AIM Conference Center Manila, Makati City, MMla.

Sponsor: Intellectual Property Office Philippines (IPOPHL).

Protection of Property & Enforcement of Intellectual Property Laws, Nov. 22-23, 2010;

Venue: Dusit Thani Manila, Makati City, Metro Mla

Sponsors: Japan Patent Office (JPO)

Intellectual Property Office Philippines (IPOPHL)

Intellectual Property Alumni Association (IPAA)

Japan Institute of Invention and Innovation (JIII).

Basic Orientation Seminar on Intellectual Property Rights, Sept. 23, 2010;

Venue: Multi-Purpose Hall, IPO Philippines, Sen. GJ Puyat St, Makati City, Metro Mla

Sponsor: Intellectual Property Office Philippines (IPOPHL).

Life Insurance: Insular Life 1986, Philam Life 2002;

Tom Hopkins on Selling, Insular Life 1990;

Estate Planning, Estate Preservation, Insular Life 1995;

Property, Marine, Accident Insurance, Surety Bonds, Insular General 1996;

Health Maintenance: Philam Care 1989, I Care 1991.

PCIBank Core Credit Training Program, 1983;

Project Finance, Central Bank of the Philippines, 1983;

Letters of Credit, ABC Corporation, Manila Peninsula, 1982;

PCIBank Staff Assistants Program, 1980-1981.

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**LANGUAGES**

English, Tagalog

**PRESENT POSITION**

2014, Accredited Mediator, Office for Alternative Dispute Resolution (OADR)  
Department of Justice, Republic of the Philippines;

Accredited Mediator, National Center for Mediation, Philippine Chamber of Commerce and Industry (PCCI);

Since 2011, Accredited Mediator, Intellectual Property Office Philippines (IPOPHL)  
Mediation of Intellectual Property cases (trademarks, copyrights, patents) referred by the IPO Bureau of Legal Affairs (BLA) and the Office of the Director General (ODG);

Since 2006, Consultant/Accredited Mediator/Mediation Internship Training Supervisor  
Conflict Resolution Group Foundation, Inc. (CoRe Group);

Internship training supervision of government agency leaders and employees as well as private sector groups in the mediation of actual cases at the National Labor Relations Commission (NLRC), Dept. of Trade and Industry (DTI), Philippine Overseas Employment Agency (POEA), Department of Interior and Local Government (DILG), the Home Land Use Regulatory Board (HLURB), and the Commission on Higher Education (CHED). A batch of interns consists of 20 to 34 participants required to complete 40 hours of internship activities, ie. actual case handling, debriefing, and mediation skills exercises.

**PROFESSIONAL EXPERIENCE BEFORE PRESENT POSITION**

1996 to 2013, Licensed Agent, Non-Life Insurance, Mapfre Insular Insurance Corporation;  
2002 to 2007, Licensed Agent, Life Insurance, Philam Life Insurance Corporation;  
1986 to 2002, Licensed Agent/Unit Manager, Life Insurance, Insular Life Insurance Corporation;

1983 to 1986, Senior Assistant Manager, International Banking Center,  
Philippine Commercial International Bank;

1982 to 1983, Assistant Manager, International Banking Center  
Philippine Commercial International Bank;

1980 – 1981, Staff Assistant, Economic Research Unit  
Philippine Commercial Industrial Bank;

1979 – 1980, Consultant Researcher, Fiscal Planning Service  
Development Budget Coordinating Committee (DBCC)  
Ministry of Budget and Management, Republic of the Philippines.

**MEMBERSHIP IN PROFESSIONAL BODIES**

Conflict Resolution (CoRe) Group Foundation, Inc.;  
Intellectual Property Office Philippines, Alternative Dispute Resolution Services;  
Alternative Conflict Resolution (ACR) Philippines;  
National Center for Mediation (Philippine Chamber of Commerce and Industry);  
Office for Alternative Dispute Resolution (OADR), Department of Justice.

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### AREAS OF SPECIALIZATION

Mediation of Intellectual Property cases;  
 Mediation;  
 Mediation Classroom Training;  
 Mediation Internship (actual case handling, debriefing, and skills) Training.

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### EXPERIENCE IN INTELLECTUAL PROPERTY

Since February 2011, Accredited Mediator, Intellectual Property Office Philippines (IPOPHL)

	Handled	Settled	% Settled
2011	24	15	62.5%
2012	27	11	40.7%
2013	7	6	85.7%
2014	16	9	56.2%
<b>Cumulative</b>			
<b>2011-2014</b>	<b>74</b>	<b>41</b>	<b>55.4%</b>

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### PROFESSIONAL TRAINING IN MEDIATION

Basic Course in Mediation, Conflict Resolution (CoRe) Group Foundation, Inc., 2006;  
 Mediation Internship Training, National Labor Relations Commission, 2006;  
 Advanced Course in Mediation, Conflict Resolution (CoRe) Group Foundation, Inc., 2006;  
 Mediation Internship Supervisors Training, CoRe Group/Dept.of Trade and Industry, 2007;  
 Intensive Seminar-Workshop for IPOPHL Mediators, January 18-21, 2011;  
 Venue: Electronic Library, AIM Conference Center Manila, Makati City, MMla.;  
 Sponsor: Intellectual Property Office Philippines (IPOPHL).

Settlement of Intellectual Property Disputes Through Arbitration and Mediation, December 12-13, 2011;  
 Venue: Intellectual Property Center, McKinley Hill Town Center, Taguig City, Metro Mla  
 Session Leaders: Erik Wilbers, Director, WIPO Arbitration and Mediation Center, Geneva  
 Peter Moody, Partner, BrookStreet des Roches LLP, Oxford  
 David Perkins, Partner, Arnold and Porter (UK) LLP, London  
 Sponsors: Intellectual Property Office Philippines (IPOPHL)  
 World Intellectual Property Organization (WIPO) Arbitration and Mediation Ctr  
 Philippine Dispute Resolution Center, Inc. (PDRCI).

Workshop on Mediation and Intellectual Property Disputes, May 7-8, 2014;  
 Venue: IPOPHL Multi-Purpose Hall, Intellectual Property Center, Taguig City, MMla  
 Session Leaders: Erik Wilbers, Director, WIPO Arbitration and Mediation Center, Geneva  
 Peter Moody, Partner, BrookStreet des Roches LLP, Oxford  
 Sponsors: Intellectual Property Office Philippines (IPOPHL)  
 World Intellectual Property Organization (WIPO).

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### EXPERIENCE IN MEDIATION

Since 2011, Mediation of intellectual property cases at the Intellectual Property Office Philippines.  
 To-date, have handled and concluded seventy-four (74) cases, of which forty-one (41) cases, approximately 55.4%, were settled.

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Since 2006, Consultant/Accredited Mediator/Mediation Internship Training Supervisor  
Conflict Resolution Group Foundation, Inc. (CoRe Group).

Internship training supervision of government agency leaders and employees as well as private sector groups in the mediation of actual cases at the National Labor Relations Commission (NLRC), Dept. of Trade and Industry (DTI), Philippine Overseas Employment Agency (POEA), Department of Interior and Local Government (DILG), the Home Land Use Regulatory Board (HLURB), and the Commission on Higher Education (CHED). A batch of interns consists of 20 to 34 participants required to complete 40 hours of internship activities, ie. actual case handling, debriefing, and mediation skills exercises.

From 2007 to the present, has personally supervised the internship training of forty-two (42) batches, equivalent to approximately 197 days or over 1,700 hours of internship supervision in the handling of over 1,600 actual cases. Details of the internship groups supervised are as follows:

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**MEDIATION EXPERIENCE**  
**SUMMARY TABLE**

Type	Administering Institution		Role		
	Name	Number of Mediations	Mediator		Counsel
International Mediations	IPOPHL	74	74		
	Ad Hoc				
	Others				
Number of Cases :		74			
Sub-Total		74			
Domestic Mediations	AAA				
	Various Govt Offices	1,600+ supervised & handled			
	Court Annexed				
	Ad Hoc				
Number of Cases		1,600+			
Sub-total		1,600+			