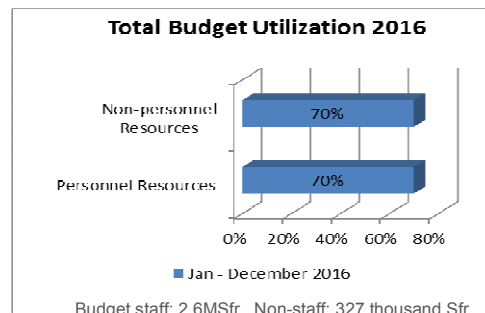
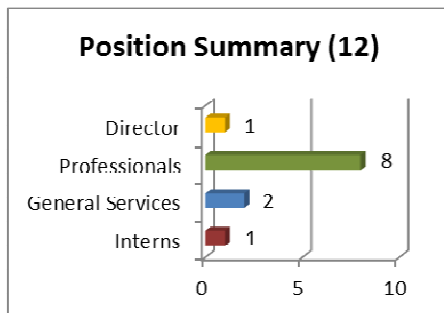
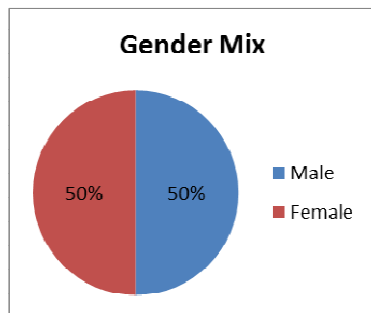


INTERNAL OVERSIGHT DIVISION (IOD) DASHBOARD January to December 2016

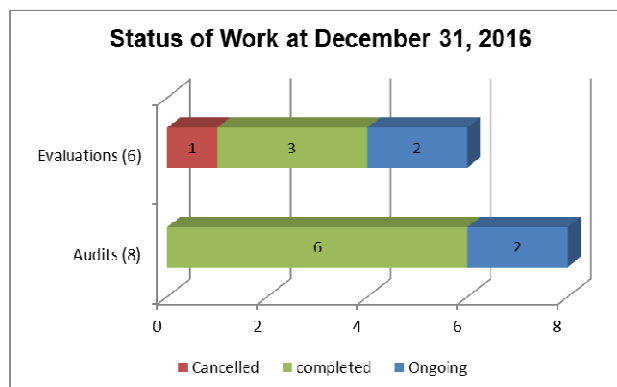
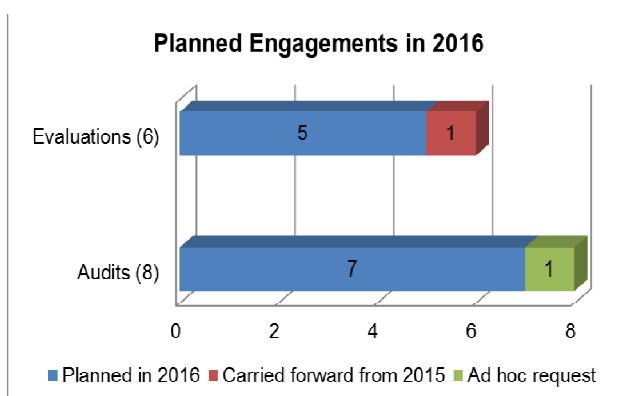
CURRENT OVERSIGHT ACTIVITIES AT A GLANCE

REF	Task	Phase
EVAL 2016-03	Evaluation of WIPO's External Communications and External Relations	Planning
EVAL 2016-05	Evaluation of Program 13 - Global Databases Service	Reporting
IA 2016-06	Review of WIPO's Ethics Framework	Reporting
IA 2016-03	Audit of Compliance in Madrid Registry	Planning

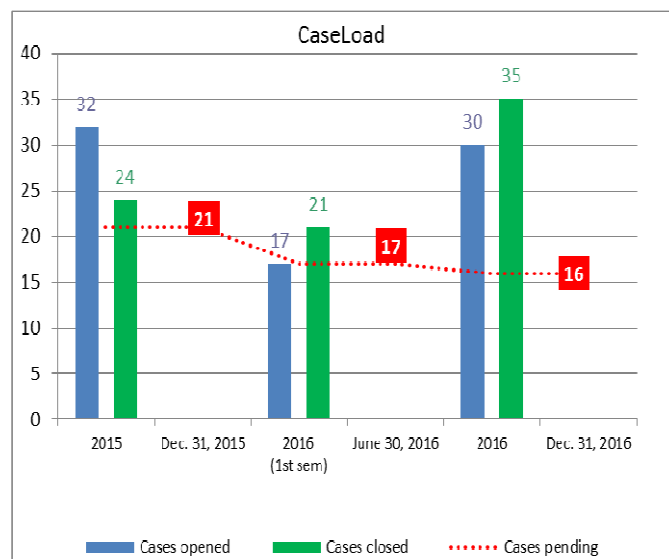
IOD HUMAN AND FINANCIAL RESOURCES IN 2016



AUDIT AND EVALUATION ACTIVITIES OF 2016

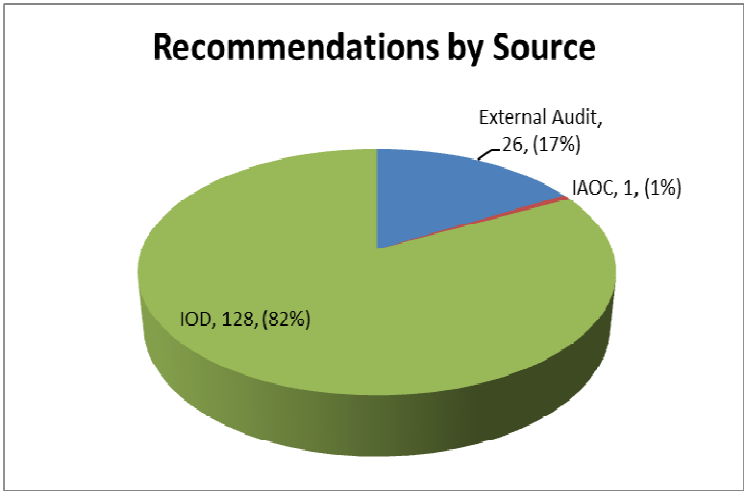


INVESTIGATIONS ACTIVITIES OF 2016



Category of Open Cases	2015	2016
Abuse of work time	6 (19%)	1 (3%)
Benefits and Entitlements Fraud	2 (6%)	2 (7%)
Harassment/Discrimination/Abuse of Authority	8 (25%)	5 (17%)
Irregular HR practices	2 (6%)	1 (3%)
Misuse of ICT resources	1 (3%)	0 (0%)
Other fraudulent, corrupt or abusive practices	6 (19%)	11 (37%)
Statements, pronouncements and activities incompatible with the obligations of an international civil servant	1 (3%)	8 (27%)
Unauthorized communication of information	3 (9%)	1 (3%)
Wrongdoing by candidate during recruitment selection process	3 (9%)	1 (3%)
Total	32 (100%)	30 (100%)

WIPO OPEN RECOMMENDATIONS STATUS AT DECEMBER 31, 2016



QUICK STATS

- Open recommendations at December 31, 2016 – **155** (High 84; Medium:71)
- Recommendations made in 2016 - **67**
- Recommendations closed in 2016 – **73**
- Reports issued in 2016:
 - Evaluations - **3**
 - Audits - **6**
 - Investigations – **15**
 - Management Implication Reports – **5**
- Customer Satisfaction – Cumulative Average Rate Received at December 31, 2016:

Post assignment Surveys	After One Year Surveys
85%	74%

