

Program 32 - Lisbon System - Evaluation



Program 32 scope of work falls mainly under two categories:

Technical assistance:

Providing services to member states under capacity building, promotional activities and advisory services.

Lisbon Register:

The Program maintains the registry, processes diverse requests for registrations and develops the IT side of the registry.

Some findings:



75% of technical assistance focuses on promotion activities



The Register requires manual steps for each part of the registration



There is a need for a stronger focus on activities to direct users of the system



Different systems are used for each different step in the Register



Budget has remained constant since the creation of the Program



Only 5% of the current biennium budget has been allocated to develop the IT side of the Register

What are we recommending?



Redefine the way the Program prioritizes and carries out promotion activities including technical assistance activities.



Capture the depth of progress by using working level indicators. Review budgetary and HR allocations on the grounds of increase in activities, demands and ratification of the Geneva Act.



Develop an all-encompassing IT system with one IT owner as a fit for purpose tool.