Why consider IT Platforms?

- Dominant
  - Mode of delivery of Organization’s services and programs
  - Management support systems

- Rising component of budget of Organization
  - 2016-2017 Biennium
    - 19.2% of expenditure
    - CHF 135.9 million

- Source of productivity gains, competitive advantage, quality service and future revenue generation
ICT Component of Budget
WIPO’s IT Systems
Four Main Types

- Service Systems
- Knowledge Systems
- Cooperation Platforms
- Support Systems
Service Systems

- 96% of the revenue of the Organization; 100% of service delivery

- ePCT
  - Comprehensive IT environment for processing and interacting with Offices and users

- eMadrid
  - Current IT environment covers processing and elements of interactions with Offices and users
  - Design and deployment of comprehensive IT environment covering processing and all interactions with Offices and users planned for 2017-2019

- eHague
  - Design and deployment of comprehensive IT environment for processing and all interactions with Offices and users underway 2017-2018

- Global IP Platform
  - Enhancing standardization and synergies and ensuring consistent user experience
Knowledge Systems

- Global Databases
  - PatentScope
  - Global Brand Database
  - Global Designs Database
  - WIPO Lex
  - IP Statistics Data Center

- Technology and Innovation Support Centers (TISCs)
  - Global databases
  - Commercial databases through ASPI (Access to Specialized Patent Information)
  - Access to Research and Development for Innovation (ARDI)
Cooperation Platforms

- IP Service Systems
  - Digital Access Service (DAS)
  - WIPO CASE (Centralized Access to Search and Examination)

- Technical Capacity Building
  - IPAS
  - WIPO Connect
  - Technology and Innovation Support Centers (TISCs)
  - Distance Learning Platform

- Multi-stakeholder and SDG Platforms
  - WIPO Re:Search
  - Accessible Books Consortium (ABC)
Support Systems

- Security and Resilience

- Enterprise Resource Planning
  - Finance, human resources, travel, all administrative processes

- Translation
  - WIPO Translate
  - Pearl
WIPO Knowledge Network

Transforming data into knowledge services and products:

1. Harvesting and collecting data
   - WIPO Systems
   - External Sources (Member States and other stakeholders)

2. Curating data

3. Publishing or making available knowledge services and products
WIPO Knowledge Network

- Global Systems
- Member States (eg, IPAS)
- Other Stakeholders (eg, ABC)

Data Sources

Curation

Knowledge Products and Services

- Global Databases
- TISCs

Value-Added Products
(eg, WIPI, World Intellectual Property Reports, Management Reports)
KNOWLEDGE NETWORK

The WIPO Knowledge Network

WIPO
WORLD INTELLECTUAL PROPERTY ORGANIZATION