

Fee Distribution Report Improvements

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Context

- No formal process in place to handle reconciliation requests from IP Offices:
 - Long response times
 - Confusion about contact point

- Non-standard monthly fee distribution reports:
 - IP Offices have difficulties reconciling
 - Not all Information is available
 - IB resource requirement to handle different reports

- Monthly fee distribution reports communicated via email:
 - Security concerns
 - IB resource requirement to handle reports transmission

Expected Benefits

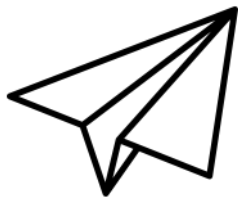
IP Offices:

- Shorter response times and single point of contact for fee distribution enquiries
- A more comprehensive and standardized report that will facilitate reconciliation
- Availability of reports from previous months/years available in a secured space

International Bureau:

- Clear procedure to handle enquiries from IP Offices
- Efficiency gains in terms of report generation and system maintenance
- Opportunity for concerned staff to focus on more value added activities

Objectives



**Enquiry
mechanism**



**Enhanced and
standardized fee
distribution reports**



Secured online portal

Approach

- Gather requirements, design and validate solution with pilot offices:



Australian Government
IP Australia



KINGDOM OF BAHRAIN
Ministry of Industry,
Commerce and Tourism

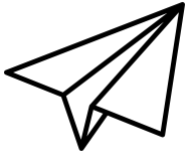


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INTELLECTUAL PROPERTY OFFICE

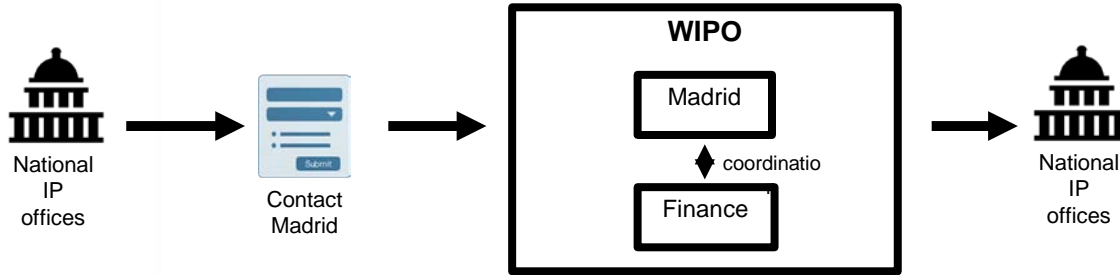


특허청
Korean Intellectual
Property Office

IPOS
INTELLECTUAL PROPERTY
OFFICE OF SINGAPORE



Mechanism to handle distribution enquiries



I am: from a national or regional IP office → **My request concerns:** a fee distribution enquiry



Target service level agreement: 1 week



Improved reports

BEFORE

2-Char Cd	Dist Month	IRN / IRPI Ref	Fee Value	Service Code	Service Desc	Item Code	Item Desc
AU	201809	1427119	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1426348	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1426153	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427505	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427618	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427383	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427152	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427138	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1426221	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1426158	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1426235	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427175	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427178	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427177	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427488	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427432	263	EN	EN Registration code	PAIN	Individual fee EN (P)
AU	201809	1427128	263	EN	EN Registration code	PAIN	Individual fee EN (P)

AFTER

Monthly Fee Distribution report

Report Date	20190709
Distribution Month	201907
Contracting Part Code	311
Monthly Total CHF	211553.00

Operation code	Operation description	IRN	docid	IP Office reference	Gazette issue	Fee date	Number of classes	Class Limitation(s)	Number of Class Limitation(s)	Number of Protected classes	FEE Code	Fee Description	Fee (CHF) per Fee code
RE	Renewal	924406	1026909601		28/2019	20170110	1	NO	0	1	RIN	Renewal individual fee	300.00
EN	EN Registration code	1478156	1161335701	FRMI-2018-02963	28/2019	20180604	9	NO	0	9	PAIN	Individual fee EN (P)	263.00
											PASI	Indl fee per add class (in ap)	2104.00
RE	Renewal	994950	1194027401		27/2019	20181024	3	YES	1	2	RIN	Renewal individual fee	300.00
											RSI	Ind fee add class (renewal)	300.00
EN	EN Registration	1477333	1197810301	017970733_01	27/2019	20181025	4	YES	3	1	PAIN	Individual fee EN (P)	263.00



Improved reports

Standardization

Extra data elements

Monthly Fee Distribution report													
Report Date	20190709												
Distribution Month	201907												
Contracting Part Code	AU												
Monthly Total CHF	211553.00												
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...

Simpler organization of information

WIPO IP Portal



DISTRIBUTION REPORTS (offices) ▼

Hague & Madrid ▼

May ▼ 2019 ▼

Madrid Fee Distribution - June 2019
Hague Fee Distribution - June 2019
Handling Fee - June 2019
Letter - June 2019

DISTRIBUTION REPORTS (offices) ▼

Hague & Madrid ▼

May ▼ 2019 ▼


Hague & Madrid
Hague
Madrid

Handling Fee - June 2019
Letter - June 2019

DISTRIBUTION REPORTS (offices) ▼

Hague & Madrid ▼

May ▼ 2019 ▼

Madrid Fee Distribution - June 2019
Hague Fee Distribution - June 2019
Handling Fee - June 2019 
Letter - June 2019


DISTRIBUTION REPORTS (offices) ▼


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DISTRIBUTION REPORTS (offices) ▼

How to use 

Remove 

Madrid Fee Distribution - June 2019
Hague Fee Distribution - June 2019
Handling Fee - June 2019
Letter - June 2019

DISTRIBUTION REPORTS (offices) ▼

Hague & Madrid ▼

May ▼ 2019 ▼

No results were found. Please try another month.

Phased roll-out



Enquiry mechanism

- Launched in December 2018



Online portal

- Available starting Q4 2019



Improved fee distribution reports

- Distribution of samples in Q4 2019
- Launch in Q1 2020

Any Questions ?

I am:

from a national or regional IP office

My request concerns:

a fee distribution enquiry

Office:

Australia

Your request:

Tip: If your request concerns an issue with the fee distribution report, please provide the following elements for each transaction concerned:

- Date (ex. yyyy-mm)
- International registration number
- Doc ID (10 digit number)
- Service code (EN, RE, EX, NT)
- Fee code (ex. PEIS, PAIN)
- Fee amount (in Swiss Francs only)
- Expected fee amount (in Swiss Francs only)

Supporting documentation (optional):

No file selected.
Total file size should not exceed 14Mb. Supported file types: bmp, doc, docx, gif, jpeg, jpg, mpeg, mpg, pdf, png, tif, txt, xls. Maximum file name length: 30 characters

<https://www.wipo.int/contact/en/madrid/>