WIPO IP Office Suite

William Meredith
Director, IP Office Business Solutions Division
SOME EXAMPLE RESULTS
Reception (before)
Reception (after)
<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Type</td>
<td>Domestic Trademark</td>
</tr>
<tr>
<td>Mark Name</td>
<td>JOLT COFFEE</td>
</tr>
<tr>
<td>Mark Translation</td>
<td></td>
</tr>
<tr>
<td>Sign Type</td>
<td>Both Name and Logo</td>
</tr>
<tr>
<td>Mark Transliteration</td>
<td></td>
</tr>
<tr>
<td>Mark Transliteration</td>
<td></td>
</tr>
</tbody>
</table>

**Reception (online)**
File Archives and Card Indexes (before)
Data Capture Project
Trademark Examination (after)
Trade Marks Journal No: 1636, 14/04/2014 Class 5

CALTOREX

Advertised before Acceptance under section 20(1) Proviso
2334169  18/05/2012
AJANTA PHARMA LIMITED
AJANTA HOUSE CHARKOP, KANDIVLI (WEST), MUMBAI - 400067 (MAHARASHTRA)
MANUFACTURER AND MERCHANT
A PUBLIC LIMITED COMPANY
Proposed to be Used
MUMBAI
MEDICINAL AND PHARMACEUTICAL PREPARATIONS

Publication (before)
Journal Preparation (after)
<table>
<thead>
<tr>
<th>DRAWING</th>
<th>TITLE</th>
<th>TITLE BILINGUAL</th>
<th>ORIGINAL FILING #</th>
<th>FILING DATE</th>
<th>REG. #</th>
<th>REG. DATE</th>
<th>PUB. DATE</th>
<th>APPLICANT</th>
<th>APPLICANT BILINGUAL</th>
<th>INVENTOR</th>
<th>INVENTOR BILINGUAL</th>
</tr>
</thead>
</table>
## Example Results

<table>
<thead>
<tr>
<th></th>
<th>Before</th>
<th>After</th>
</tr>
</thead>
<tbody>
<tr>
<td>Receive application and give receipt</td>
<td>2 weeks</td>
<td>Same day</td>
</tr>
<tr>
<td>Trademark search and examination</td>
<td>Manual and incomplete process</td>
<td>Productivity doubled</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Quality improved</td>
</tr>
<tr>
<td>Trademark renewal</td>
<td>1 day</td>
<td>Several minutes</td>
</tr>
<tr>
<td>Journal production</td>
<td>1 week, several staff</td>
<td>&lt;1 day, one person</td>
</tr>
</tbody>
</table>
Overview

Applicants/Attorneys ➔ Applications For Protection ➔ WIPO File ➔ WIPO IPAS (National IP e-Registry) ➔ WIPO Publish ➔ Published Rights ➔ Public, local and international users

IP Office Staff

Central Services

Global IP Systems (PCT, Madrid & Hague)

Global Databases

Standards and Classifications (Nice, IPC, etc)
Reception Module
Workflows

- Statuses, Manual actions, Actions with time limits, Automatic actions, Actions with document outputs, Actions linked with User Documents
## Process History of a File

File: IP/M/1/67379 VODAFONE - Otsuka Pharmaceutical Factory, Inc. - Registered

<table>
<thead>
<tr>
<th>Events</th>
<th>Status</th>
<th>Frozen By</th>
<th>Freezing</th>
<th>Type</th>
<th>Date</th>
<th>Description</th>
<th>Notes</th>
<th>View</th>
<th>Delete</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>e-doc</td>
<td>09/01/2008 00:00:00</td>
<td>App: Trade Mark</td>
<td></td>
<td>View</td>
<td></td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>15/01/2008 09:00:00</td>
<td>Notification of lodgement</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
<tr>
<td>Office Doc.</td>
<td></td>
<td></td>
<td></td>
<td>Office Doc.</td>
<td>15/01/2008 09:00:01</td>
<td>OfficeDoc: PG/2008/170 Notification of lodgement.</td>
<td>Mailed (22/01/2008)</td>
<td>View</td>
<td></td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>11/07/2008 15:06:43</td>
<td>Response received</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>11/07/2008 15:06:47</td>
<td>Recommendation for acceptance</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>21/07/2008 15:46:29</td>
<td>Acceptance</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>24/09/2008 08:00:00</td>
<td>Publication</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>15/01/2009 17:12:43</td>
<td>End of opposition period</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>16/01/2009 10:56:30</td>
<td>No oppositions filed</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
<td></td>
<td>Action</td>
<td>16/01/2009 10:56:30</td>
<td>Registration fee paid</td>
<td></td>
<td>View</td>
<td>Delete</td>
</tr>
</tbody>
</table>
Madrid Workflow
IPAS Features

- Processing Renewals of trademarks and industrial designs
- Processing assignments, merger, change of name and/or address, etc…etc.
- Annuities generation and payment tracking
- Journals/Gazettes preparation
- Search tools (phonetic, text, classification)
- Electronic records management
- Multiple languages and language scripts
- API for extensibility
IPAS Customization

- Extensive customization including:
  - National IP legislation,
  - Workflow processes, legal time-periods and deadlines,
  - Templates of official correspondences, certificates, gazettes,
  - Language, terminology

- No programming is required to customize IPAS
IPAS Deployment Projects Activities

- Data Migration
  - Files/Applications (in process, process completed)
  - In process user documents/requests
  - Process history of files/applications/user requests
  - Data validation
- IPAS configurations
  - User Interface Translation
  - Process Workflows (Files, User documents, Office Documents approval, etc.)
  - Output document templates (Official letter, certificates, etc.)
- Integration with other systems (Web Service, API)
- Users Training
- Users Support
What is WIPO Publish?

**Public search, Fully customizable**

**Online Gazette, legal status**

**WIPO, international and regional databases**

**WIPO, international and regional databases**

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**Online Search**

**Legal Publication**

**Data Sharing**

**Document Server**

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**Data and Document Storage**

**Data Extraction and Formatting**

**IP Administration System**

- Trademarks, Patents and Designs
- XML, WIPO Standards
- Configurable rules
- Automatic Scheduling
WIPO Publish Regional Configuration

Office A
- IPAS
- IPAS EDMS

Office B
- WIPO Publish Server
- WIPO Publish Regional
- Other IP Administration Systems

Office C
- IPAS
- IPAS EDMS

Flow:
- IPAS Data Extraction Module
- WIPO Publish Server
- Front End Search User Interface
- Scheduled Automatic Download and Update
Fully customizable and configurable
Fully customizable and configurable
WIPO File

Applicant

Draft & submit Applications → WIPO File (Client Module) → E-applications w/ attachments → WIPO File Server

Redirect for payment → Payment Gateway

Application Fees → Redirect for payment

Pay → Payment Gateway

Payment Receipts & Notifications

Office User

Review & Approve Application → WIPO File (Office Module)

Application Data & Documents

Filing Number Date

IPAS

PAS Server
Reception (online)
WIPO File

- Patents, Trademarks, Designs
- New applications or subsequent transactions (renewal, assignment, etc)
- Fee calculation module
- Optional payment gateway
- Optional manual validation and reception
- Secure configuration
Central Services

- Madrid Meca
- PCT NPE
- Classifications
- Standards
COOPERATION FRAMEWORK
## What we do

<table>
<thead>
<tr>
<th>Activity</th>
<th>Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessment Studies</td>
<td>Help to improve IP office operations and carefully evaluate future projects.</td>
</tr>
<tr>
<td>Deployment of standardised systems for IP administration</td>
<td>Significant cost savings and quality gains for IP offices.</td>
</tr>
<tr>
<td>Deployment of standardised systems for online services</td>
<td>Significant cost savings and improvement of services to stakeholders.</td>
</tr>
<tr>
<td>Digitization and data quality improvement</td>
<td>Improved productivity and quality of service.</td>
</tr>
<tr>
<td>Training and knowledge transfer</td>
<td>Increased autonomy and more effective use of WIPO business systems.</td>
</tr>
<tr>
<td>Workflow analysis and optimization</td>
<td>Improved quality and service delivery.</td>
</tr>
<tr>
<td>IT infrastructure advice</td>
<td>Reliable foundation for services.</td>
</tr>
</tbody>
</table>
Project Feasibility

- Legislation/Setup
- IT/Infrastructure
- Financial
- HR
- Stability
- Cooperation
How we work

1. Request from IP Office
2. Assessment
3. Cooperation Agreement
4. Allocation of Resources
5. Project planning
6. Project implementation
7. Continuous support & KT
8. Possible external funding