









## eHIPOC

Virtual Meeting with IP offices in South Asia, Southeast Asia, Iran and Mongolia

Thank you for joining us. The meeting will start shortly.

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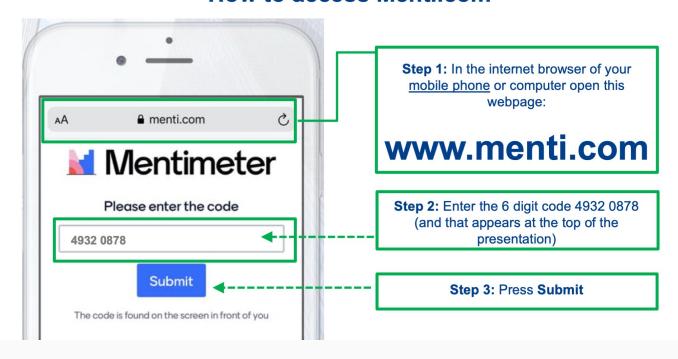








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### eHIPOC

Virtual Meeting with IP offices in South Asia, Southeast Asia, Iran and Mongolia

#### OUR MEETING IS ABOUT TO BEGIN



















### eHIPOC

Virtual Meeting with IP offices in South Asia, Southeast Asia, Iran and Mongolia





















#### Opening Remarks

Mr. Daren Tang Director General World Intellectual Property Organization (WIPO)



















#### Segment 1

General Development Cooperation Outlook for 2021 and the Next Biennium (Continuing the Implementation Strategies for the Region)

**Presenter:** 

Mr. Andrew Michael Ong, Director, Division for Asia and the Pacific, Regional and National Development Sector, WIPO



















### eHIPOC

Virtual Meeting with IP offices in South Asia, Southeast Asia, Iran and Mongolia









# Intellectual Property is not just learned...

# Intellectual Property is...

# utilized & experienced

### Project-based multi-dimensional multi-phased approach

..to deliver technical assistance in a coherent, tangible and impactful manner

"Each project is divided into phases from inception to institutionalization, designed for deliberate progression (not doing more of the same activities year after year)."

1. Combining theoretical and information-based assistance

with pragmatic, clinical and systems support applied to actual business case scenarios

"ASPAC's underlying philosophy to deliver technical assistance in a coherent, tangible and impactful manner.. going beyond conducting seminars and workshops."

2. Ensure that training is accountable to the final stage of learning to attain mastery and proficiency of the subject matter

Training curriculum is specially designed to cover the complete competency requirements, and each training event is defined specifically to impart and target particular competencies, which can then be validated post-training.

3. Scaling up and sustaining the work through digital transformation, online tools and networking to form communities

"Starting 2021, we will embark on 2 new components: (a) communications and (b) research to run parallel with and complement the technical assistance delivery in order to be stay attuned and get closer to countries' stakeholders, needs and priorities"

#### What We Do and Who We are



#### NATIONAL LEVEL



% of countries reporting positive changes from concerned IP stakeholders as a result of improvements in the national and institutional frameworks

Contribute to improve the national and institutional IP framework for better governance through a more coherent, systematic/better integration of IP with relevant WIPO and national development priorities, economic objectives and critical linkages with relevant public policy areas and development priorities in the ASPAC region.

#### INSTITUTIONAL LEVEL



% of national offices reporting improvements in efficiency/ effectiveness levels as a result of the diagnostics exercise

Modernization of IP offices has contributed to the efficiency and effectiveness improvements of IP offices in delivery of services to use community.



% of offices reporting improvements in IP services as results of competency-based training

Competency-based training has an impact on better quality of IP services, increased productivity of examiners and increased staff development through better personnel and training management within the National IP Offices.

#### COMMUNITY LEVE



% of beneficiaries reporting positive medium to longterm changes/ effects as a result of the capacity building activities

Enhanced access to, and use of, IP information by IP institutions and the public to promote innovation and creativity



% projects that contributed to reducing the gender gap and mainstreaming gender across its results frameworks

Women empowerment consistently promoted and mainstreamed acro all projects to contribute to reducing the gender gap in the region

Source: IOD Evaluation Section, October 2020

#### **National** Level

legislative advice, strategy formulation, cooperation monitoring..

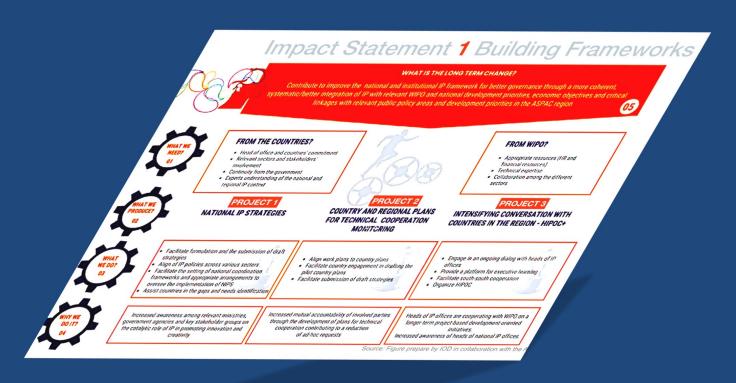
#### **Institutional** Level

diagnostics for intellectual property offices, learning management of examiners, treaty accession, executive education

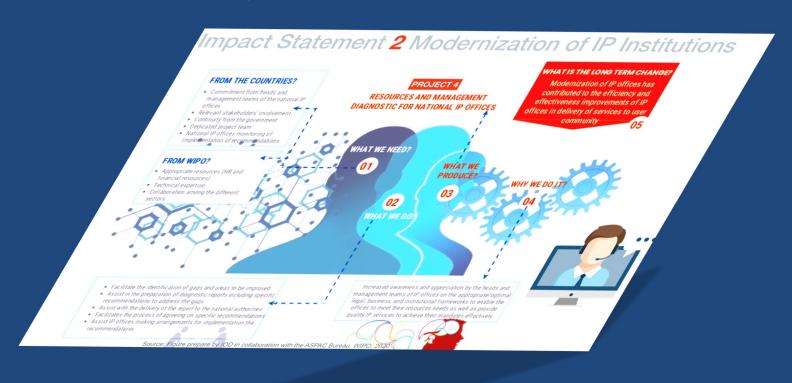
#### **Community** Level

enabling environment for end-users, stakeholders and interlocutors in branding, designs and technology tools

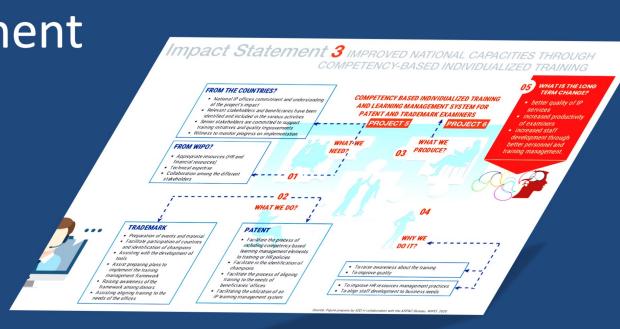
Improved national IP frameworks for better governance and integration of IP to national development priorities and economic objectives



Increased efficiency and effectiveness of national IP offices in the delivery of new and traditional IP services to the user community



To contribute to IP office staff development for better quality and increased productivity of IP examination through better training management



# Enhanced access to IP information and increased capacity to use IP for innovation and creativity



Women empowerment promoted and gender mainstreamed across all endeavors of the IP office to reduce the gender gap



# We Desire CHANGE

#### To Achieve the Change We Desire

**Change project** Planning Overall vision Benefits to all stakeholders Monitoring Tracking of the project progress Tracking the support gained Management Project deliverables Gaining stakeholder support Flexibility in response to stakeholder concerns Maintain trust and support of stakeholders

National IP Strategy (for whole of government approach to IP) Country/Regional Plans **IPO Diagnostics Examiners Individualized Training** & Learning Mgt System **Enabling Innovation Environment projects** 

# WE REMAIN

#### Division for Asia and the Pacific

The Division for Asia and the Pacific is responsible for providing legal and technical assistance to 38 countries, 27 of which are developing countries and 11 are Least-Developed Countries in the Asia and Pacific region, in a tangible, impactful, and inclusive manner.

The Division engages multiple stakeholders, such as IP offices, other government agencies, and private sector entities in tailor-made programs on IP, to build experience and confidence in using IP, including trademarks, patents, designs, and geographical indications, as tools for innovation and creativity.

Collaborating with other WIPO units, the Division for Asia and the Pacific ensures that technical assistance are project-based, aligned with each country's priorities and will contribute to achieving the 2030 Sustainable Development Goals, building on its intrinsic knowledge and perspective of the country/region.

# WE REMAIN

#### Our activities include:

- Initiating demand-driven cooperation that targets real impact through a structured framework
  of country and regional long-term national IP strategies, policies, and country/regional plans
- Delivering technical assistance in a coherent and tangible manner using a multi-dimensional multi-phased approach
- Engaging multiple stakeholders in capacity-development including IP intermediaries, innovators, entrepreneurs, and in particular SMEs. Further engaging universities and the research community to build capacity, skills, and knowledge in IP commercialization.
- Providing hands-on skills training and mentoring, and facilitating systematic competencybased training including on brand strategy elaboration.
- Promoting and supporting horizontal cooperation among IP offices through the Heads of IP
   Office Conference (HIPOC) and other initiatives, promoting South/South cooperation.
- Developing online interactive self-help tools and other resources to scale up assistance and reach more stakeholders.
- Embarking on digital transformation and communication initiatives, using new communication media channels













#### Segment 2

Updates on National Intellectual Property (IP) Strategy Project: Proof-of-Concept Framework to Incorporate Economic Targets and Insights to the National IP Strategies

Presenters:

Mr. Ye Min Than, Senior Program Officer, Division for Asia and the Pacific, Regional and National Development Sector, WIPO

Mr. Mathias Mulumba, External Consultant, France











#### National IP Strategy (NIPS) – Global Innovation Index (GII) Proof-of-Concept Initiative

**27** April **2021** 

Mr. Ye Min Than & Mr. Mathias Mulumba

#### **Outline**

- Objective
- Approach and Process
- Findings
- Indicators
- Challenges and opportunities
- Next Steps



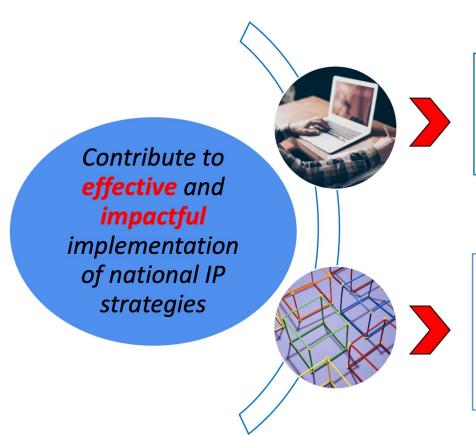
#### Rationale

Alignment of NIPS with national innovation policies

Functional linkages between GII indicators and NIPS?

How to strengthen monitoring and evaluation (M&E) frameworks for implementation of NIPS?

# Objective NIPS-GII Proof-of-Concept Initiative



#### **Assessment of NIPS**

State of implementation and "fit" to national innovation priorities and policies

Designing appropriate monitoring and evaluation (M&E) frameworks

Tools, metrics, and procedural arrangements

WIPO
WORLD
INTELLECTUAL PROPERTY
ORGANIZATION

#### **Approach and Process**

Four-pronged approach

Step 1: Country in-depth analysis



#### Approach and Process (cont'd)

- Macro economic growth: GDP/percapita
- Key economic sectors (trade, manufacturing, industry, ICT)

• Trade composition

**Economy** 

- IP statistics
- Filling trends
- IP grants
- Share of resident & non-residents
   Classifications

IP landscape

IP governance

- Evolution of IP governance systems
- Accession to WIPO treaties
- Status of IP legal regime

Innovation performance

- GII ranking trends
- Strongest pillars
- Weakest pillars
- Why???
- Areas for improvement

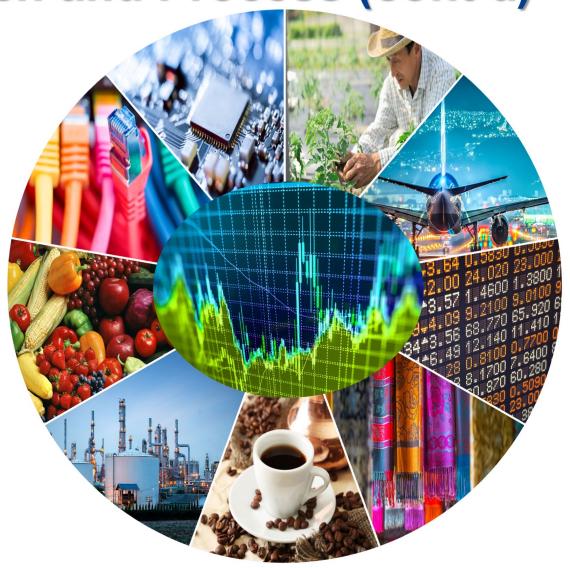
Step 1: Country Analysis

Approach and Process (cont'd)

**Sector** 

Value-added

contribution



Step 1: Country Analysis

- Macro economy
- Key economic sectors (trade, manufacturing etc.)
- Value-added contribution
- Trade composition

IP statistics

- Filling trends
- IP grants
- Share of resident & non-residents Classifications

landscape

IP governance

**Economy** 

- Evolution of IP governance systems
- Accession to WIPO treaties
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Innovation performance

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**Step 1: Country Analysis** 

- Macro economy
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WIPC

Step 1: Country Analysis

- Macro economy
- Key economic sectors (trade, manufacturing etc.)
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- IP statistics
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landscape

IP governance

**Economy** 

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**Innovation** performance

- GII ranking trends
- Strongest pillars
- Weakest pillars
- Why???
- Areas for improvement

**Step 1: Country Analysis** 

# Review NIPS process and goals

 How the NIPS was arrived at??

- Substantive goals
- Existing targets and metrics identified in the NIPS

# Compare NIPS and innovation strategies

- NIPS mirror broader national development targets ???
- Alignment ??
- Convergence, divergence and missing elements

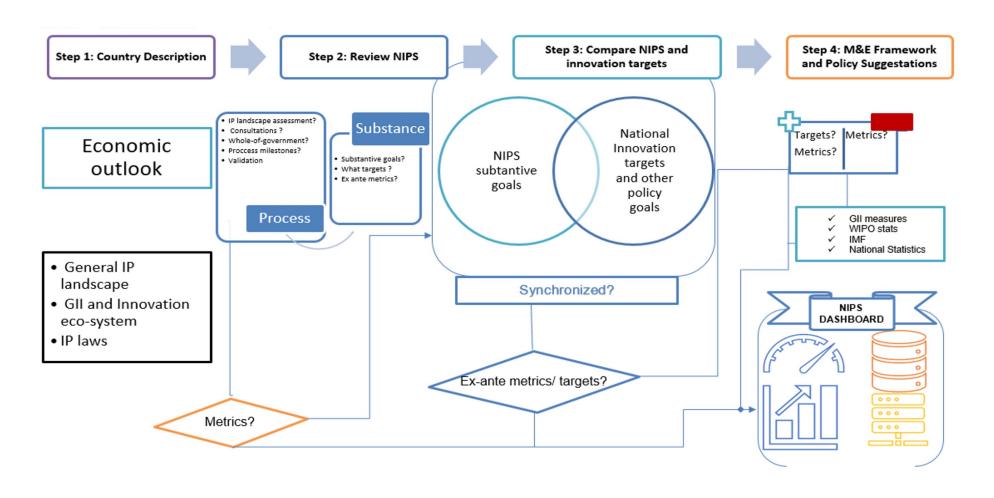
#### Step 4

# Design M&E Framework

- Propose ex-post metrics
- Activity, output & outcome metrics
- Source: GII, WIPO, National statistics, sectors metrics
- Create a "NIPS dashboard
- Processes & tools

Step 2







# Findings on the NIPS and Innovation

**Goals** 

 Innovation and commercialization of IP assets

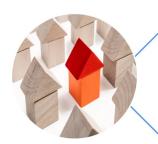
NIPS goals

- Enabling IP legal frameworks
- Whole-country IP awareness
- Protection and effective enforcement of IP rights
- Capacitation of human resources and IP institutions

Innovation Goals

- Knowledge creation, acquisition and dissemination
- R&D capacity and Human resource
- Technology transfer
- Research collaboration
- R&D expenditure

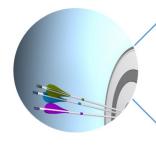
# Findings on the NIPS and Innovation Goals



**Some** semblance between the **NIPS** and **innovation** goals - Missing elements and divergence in sectors and priority fields; overlapping objectives!



Lacking coordination and fragmentation in implementation. Mostly driven by IPOs/agency lack overarching authority, less whole-of-government approach



Some specific actions are **quite broad** - Further engagements, policy instruments required to cascade NIPS



### Findings: Indicators in NIPS

- Majority of NIPS goals did not have ex ante metrics
- Mostly general economic and macro-economic indicators

- Very high-level in nature, no sector nor firm level metrics
- Lacking numerical IP-related targets to measure NIPS implementation processes

# Findings: Indicators in NIPS (cont'd)

- Tangible outputs stated lack numerical targets
- Mostly limited to IP statistics vs innovation ecosystem
- Increasing interest in GII to monitor innovation performance
- Monitoring and evaluation plans required
- GII framework and data collections tools

# **Proposed Indicators and Metrics**

# General economic indicators

GDP, Trade, sectoral (GDP) etc.

# **Innovation Indicators**

R&D expenditure, innovation outputs, innovation inputs etc.

# IP indicators and statistics

IP applications, IP grants

# Sector specific metrics

Education, STI, SMEs, entrepreneurship, industry, commerce etc.

# Output and process metrics

Implementation effective indicators/metrics



### **Challenges and Opportunities**

- High-level statistics available: but time lags! Limited data at country level
- Countries constrained: capacity, resources, data collection tool, M&E staff lean, ...
- Platforms for joint reflection on the IP and innovation based on annual performance metrics
- Anchoring of NIPS with national M&E frameworks
- Links the NIPS M&E with the national statistical systems

# **Next Steps**

NIPS Dashboard



Validation of the NIPS-GII analysis



Refine metrics

Elaborate on the M&E framework





Assess existing
M&E
mechanisms and
responsibilities



# Thank you for your kind attention











#### Segment 2: Open Forum

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#### Segment 3

#### Updates on Country Plans for Technical Cooperation: Country Engagements and Initiating the Pilot Operationalization

Presenters:

Mr. Idhir Britel, Program Officer, Division for Asia and the Pacific, Regional and National Development Sector, WIPO

Mr. Inayet Syed, External Consultant, Switzerland











Heads of Intellectual Property Office (eHIPOC) of the
Association of Southeast Asian Nations (ASEAN),
the Countries of the South Asian Association for Regional Cooperation (SAARC),
Iran (Islamic Republic of) and Mongolia

Segment 3: Updates on Country Plans for Technical Cooperation:

Country Engagement and Initiating Pilot Operationalization

Division for Asia and the Pacific (ASPAC Division)

April 27 and 28, 2021

# Definition of the Country Plan

"a common framework to communicate, track and report results of technical assistance at the country-level, with the aim of consolidating delivery to achieve a cumulative impact". one document, one roadmap, one plan
a common framework and accountability
technical cooperation is central.

### How the Country Plan will impact delivery



Input (capacity)

Output (tasks)

Outcome (progress evaluation)

Impact (sustainable change)

Flow

Assistance is designed

Human and financial resources

Country demand and readiness for assistance

Political, institutional, legislative context

Activities (legislative advice, meetings, seminars, training sessions, promotion of the systems, etc.)

Satisfaction of the Customers

(did the activity respond to the expectations?)

**IMPACT** 

immediate: awareness, knowledge, motivation

medium term: action and

practice

long term: IP culture

Lesson learned (DEMAND)

Strategic planning (SUPPLY)

we speak the same language

the country engagement

towards strategic planning

# A powerful tool for shared benefits

#### A mutual benefit

- Overview of the cooperation and WIPO's activities in the country
- Track progress of activities and projects (monitor and evaluate)
- Identification of needs or gaps
- A tool for strategic planning

#### For the country

- A reference for future initiatives
- Help define a tailored assistance (based on the national priorities)

#### For ASPAC and WIPO:

- Better understanding of the country's IP landscape and priorities
- Result-based approach to improve technical assistance, our processes and have a long-term strategic approach to cooperation

#### **Country Plan (CP) - Process**

**Process** 

Throughout the CP process, ASPAC Division assists Countries by carrying out the various tasks required during the CP's six-year period

#### **Final 6-year Review**

(Take stock: results, KPIs & outcomes, lessons learned, plan next CP)

#### **Start Operationalization**

(Periodic monitoring of projects / activities, KPIs, what was done, etc.)

#### **CP Finalization**

(CP updated with feedback, agreement on outcomes, KPIs baseline & targets)

#### **Country Engagement**

(CP session, country comments & written feedback)

**CP Document Drafting** (Capturing info from various sources)

#### **RBM Metrics: Input for Baseline Data & Targets for KPIs**

#### HIGH-LEVEL KEY PERFORMANCE INDICATORS<sup>56</sup> (KPIs)

The KPIs are presented using the SMART<sup>57</sup> criteria. KPIs are displayed in the Table below:

Objective /		Unit	2020 Base			Tar	get			Source of Verification					
Initiative / Result Area	Indicators				2021	2022	2023	2024	2025			2026			
	Decreased average turnaround time by xx% from filing to registration for trademarks, for national applications without objections or oppositions in 2021				Months			_							
IP Registration Efficiency IPOD Project (Result Area 2)	Reduced av national pat filed by resi				CP Annex B: Results-Based Management (RBM) Monitoring Matrix (Table includes ONLY ACTIVE Projects for the CP)										
	Decreased a to registrations	Project #	Result level	Project description	Indicator			Gender indicators				Means o		Targets 2021-2026	Assumptions & Risks
Technology Transfer & Commercialization	Number of i participating initiative		Impact 1	Contribute to improving the	% of countries that reported			Impact 5: Gender							
EIE-Tech Project (Result Area 3)	Number of t	national and institutional IP framework for better governance through a more			positive changes from concerned IP stakeholders as a result of improvements in the		as a	empowerment consistently promoted and mainstreamed across all projects to							
Enhanced Human Resource Capacities & Skills (Capacity building initiatives across all Result Areas)	% of particity satisfaction % of particity skills learne % of national persons in \			coherent, systematic/better integration of IP with relevant national development priorities, economic objectives, and critical linkages with relevant public policy areas	national and institutional frameworks		! !	contribute to reducing the gender gap in the Region  Indicator: % of Projects that contributed to reducing the gender gap and mainstreaming gender across							
	Number and building act multiple cho	Project	Project	NIPS: National IP Strategies	its results frameworks.										
	Country has IP learning I	Project 1	Outcome 1.1	Increased awareness among relevant ministries, government agencies, and key stakeholder groups on the catalytic role of IP in promoting innovation and creativity	% of countries re behavioral chan relevant ministri agencies, and ke groups as a resu	ges among es, governn ey stakehol	nent	Gender-re	lated com	mitments					

#### Status of CPs – by Country

**CP AGREEMENT** IN **DRAFT COUNTRY** CP IN **DRAFTING FINALIZATION OPERATION COMPLETED ENGAGEMENT SIGNED AFGHANISTAN** Some CPs to be THAILAND Some CPs **BRUNEI CAMBODIA**\* operationalized to be finalized in **IRAN BANGLADESH IRAN INDONESIA** Q2-Q3 2021 starting BHUTAN **MONGOLIA LAO PDR\*** Q3-Q4 2021 **KIRIBATI MYANMAR MALAYSIA PAPUA NEW PHILIPPINES PAKISTAN GUINEA THAILAND**\* **SAMOA VANUATU VIET NAM** \* **SRI LANKA** 





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#### Segment 3: Open Forum

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#### **Health Break**

We shall be taking a short 10-minute break. Please take a moment to refresh and we shall resume our eHIPOC shortly.





















#### **Health Break**

We shall be taking a short 10-minute break. Please take a moment to refresh and we shall resume our eHIPOC shortly.

#### WE SHALL RE-START IN 5 MINUTES





















#### **Health Break**

We shall be taking a short 10-minute break. Please take a moment to refresh and we shall resume our eHIPOC shortly.

#### WE SHALL RE-START IN 1 MINUTE



















#### Segment 4

Updates on Consultation with Selection Countries in the Region on Improving the Delivery of the Project on Development and Implementation of National IP Strategies and the Project on Resource and Management Diagnostic of IP Offices

Presenters:

Mr. Ye Min Than, Senior Program Officer, Division for Asia and the Pacific, Regional and National Development Sector, WIPO

Mr. Mathias Mulumba, External Consultant, France











Consultation with Selected Countries on National IP Strategies (NIPS) and Resource and Management Diagnostic of IP Offices (IPOD)

27 April 2021

Mr. Ye Min Than & Mr. Mathias Mulumba

#### **Outline**

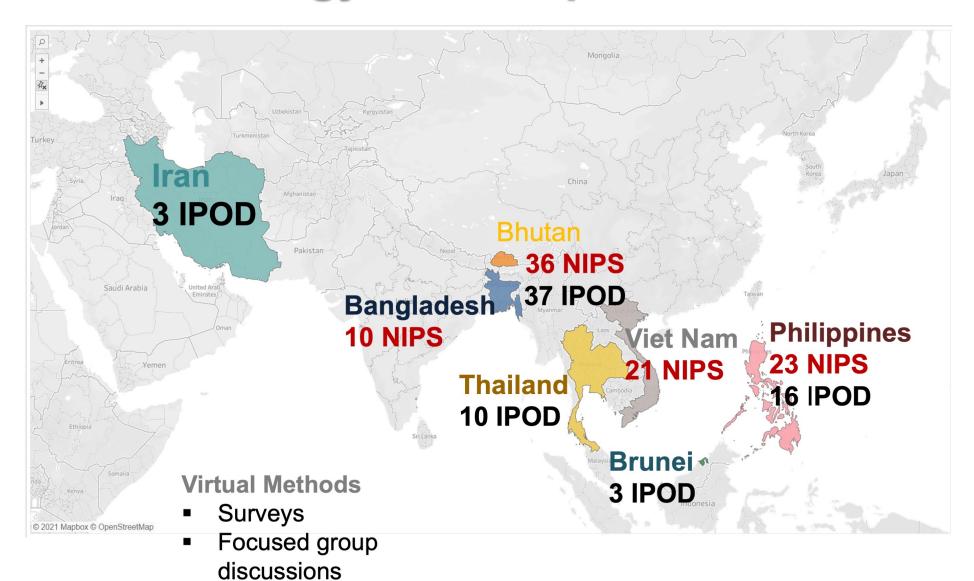
- Objective
- Method and scope
- Findings NIPS
- Findings IPOD
- Recommendations and suggestions

# **Objective of the Consultations**

- To improve the delivery strategy of technical cooperation activities
  - Relevancy and usefulness of the Division's projects (i.e. NIPS & IPOD)
  - Identifying and better understanding enabling or constraining factors
  - Recommendations and suggestions

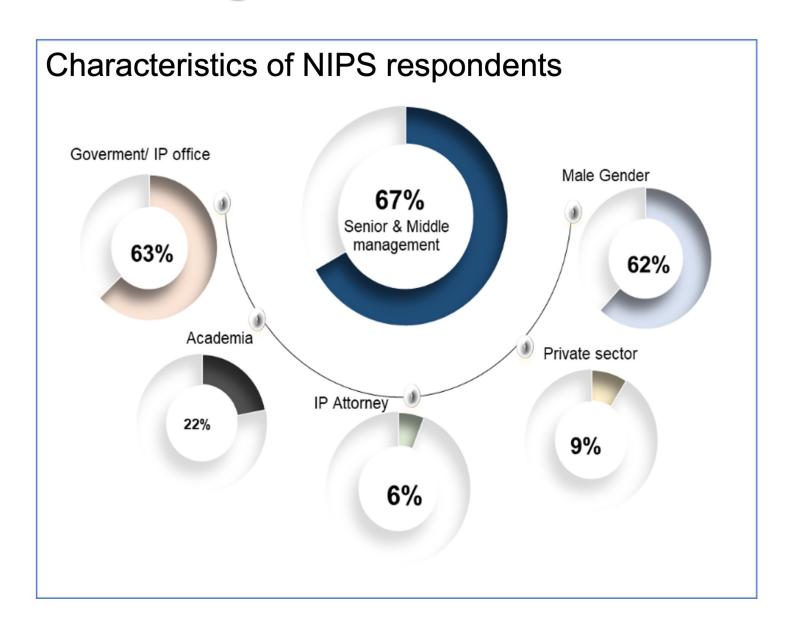


# Methodology and Scope



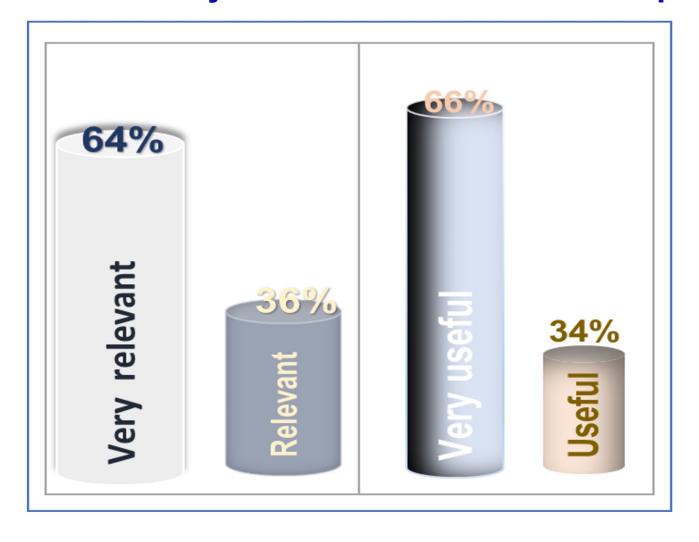
Interviews

# **Findings on NIPS**



# Findings on NIPS (cont'd)

Relevancy and usefulness of the NIPS projects



NIPS
initiatives
are
universally
perceived as
very useful
and relevant

Enabling factors: NIPS formulation process

#### **Timeframe**



**55.9 %** 

(12-24months)



88.2%
Mixture of local
and international
experts

Difficulty in developing the landscape report

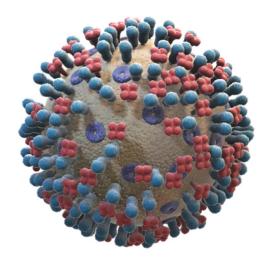
More support needs for NIPS surveys and drafting



Participation of both technical and political leadership

67.7% Priva

Private sector also key!!



> Two-thirds
acknowledged
the disruption by
the pandemic

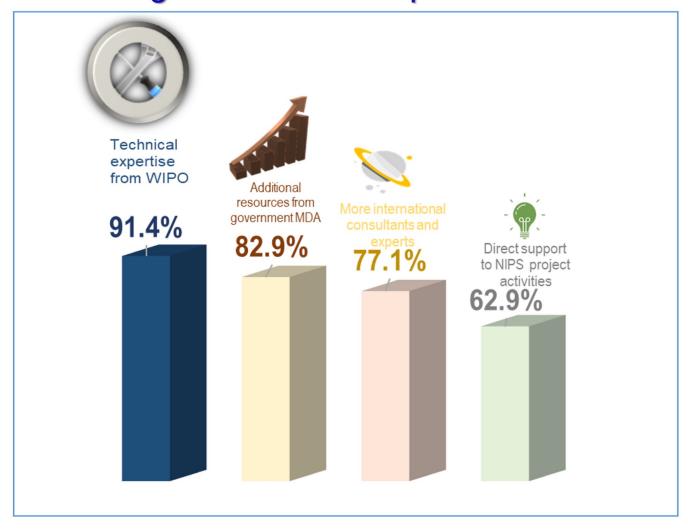




> Leveraging digital technology in the provision of IP services Access to IPAS

> Virtual collaboration: hosting webinars, periodic video-teleconferences, VTA

Enabling factors: NIPS Implementation

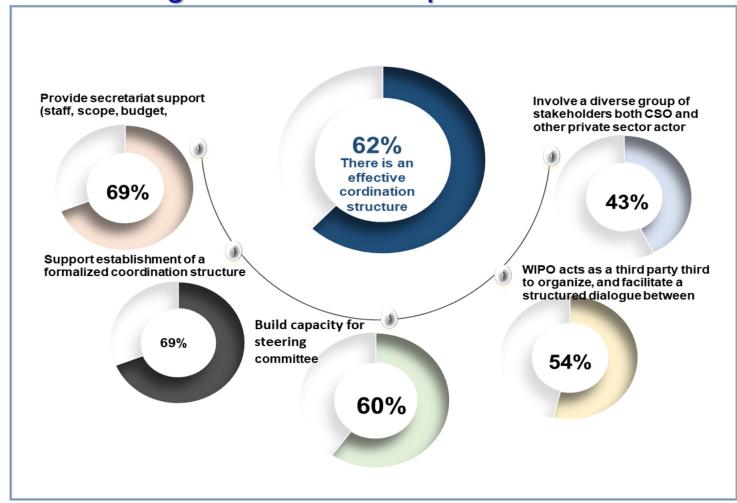


Lack of resources to implement NIPS

Targeted **project support** 

# Finding on NIPS (cont'd)

Enabling factors: NIPS Implementation

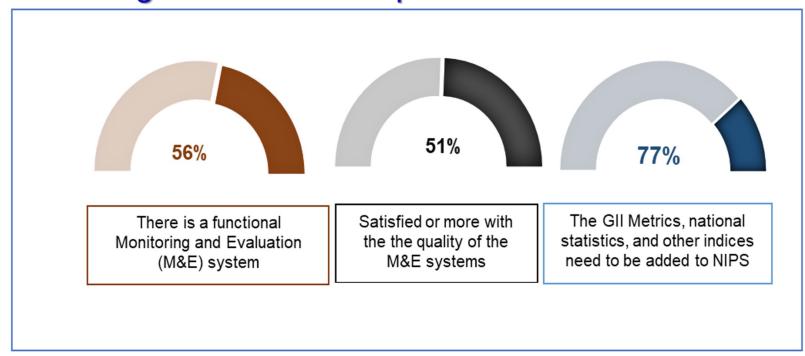


Coordination mechanism need to be enhancement

Limited awareness about IP

# Findings on NIPS (cond'd)

Enabling factors: NIPS Implementation



NIPS **M&E** strategies are needed especially use of GII metrics.

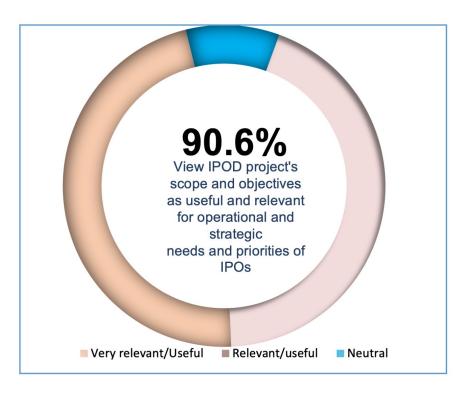
## **Recommendations: NIPS**

- Need for more targeted project activities...focus on country plans
- Continued engagements and dialogues to generate buy-in into the strategy and commitment from decision-makers
- More time and resources should be allotted to the data gathering and research process, effective participation by all
- Strengthening of the M&E component of the NIPS implementation
- Prioritize accessibility and usage of IPAS full capabilities
- Continuation of the current online collaboration



# Findings on IPOD

Relevancy of the IPOD process

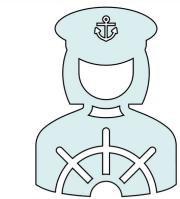




#### Enabling factors



Trumpet support and driving forces



76% Designate a focal person(s) to coordinate IPOD work



**76** % provide required information and data

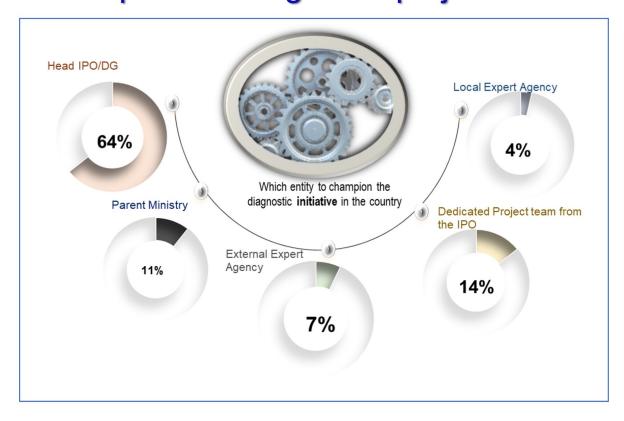
□Continuous
commitment of
country
offices/leadership is
key



□Changes in leadership and management structures affected implementation and usefulness

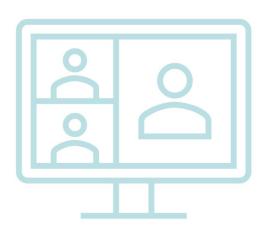
72 % Organize meetings for WIPO/experts and stakeholders

Top leadership of the IPO highly regarded to champion the diagnostic project



□Buy-in and coordination of key government authorities is very critical in the implementation of the diagnostic recommendations

Majority agree on the continuation of virtual IPOD activities as adaptation to COVID-19 pandemic



77 % virtual consultations appropriate, conducive and effective



77 % More inclusive:
IP office staff,
supervisory ministry,
clientele, and end-users

#### 73 % approval

for project-based approach to implement recommendations



69%

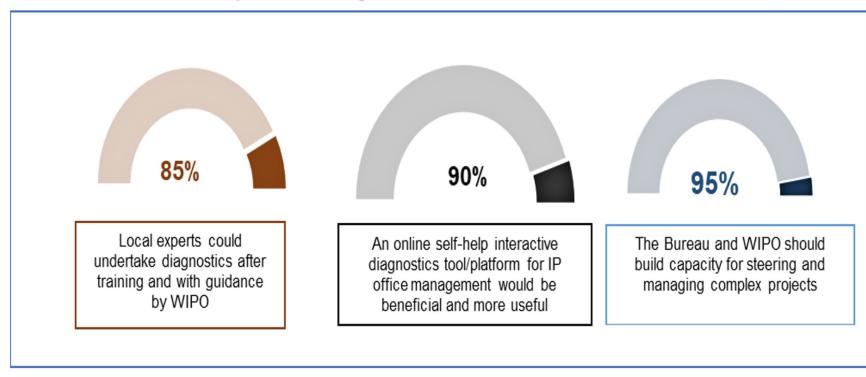
Adequate IPO staff participation and involvement in the diagnostics

General lack of sufficient M&E mechanisms to assess implementation of IPOD



# The Way Forward: IPOD

Empowering local expertise, online diagnostic tools and capacity building to empower IPOs to undertake the IPOD independently



## **Recommendations: IPOD**

- Continued engagements to push the implementation of recommendation and effective utilization of the IPOD reports
- Explore and facilitate cross-learning across countries that have gained experiences in undertaking and implementing a complete diagnostic process
- Strengthening of the M&E components of the IPOD implementation
- Continuation of the current online collaboration



# Thank you for your kind attention











## Segment 4: Open Forum

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## Segment 5

Updates on Enabling Innovation Environment Project for Brands and Designs: Using IP Assets to Capitalize on Country Identity and Branding

Presenters:

Mr. Mahmoud Esfahani Nejad, Counsellor, Division for Asia and the Pacific, Regional and National Development Sector, WIPO

Mr. Giulio Zanetti, External Consultant, France

Mr. Jacky Charbonneau, External Consultant, Switzerland









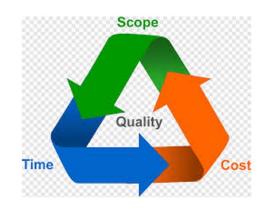


Updates on Enabling
Innovation Environment
Project for Brands and
Designs: Using IP
Assets to Capitalize on
Country Identity and
Branding

Mahmoud ESFAHANI NEJAD
Counsellor
Division for Asia and the Pacific (WIPO)

## **Project Scope**

- Making strategies to help local stakeholders to develop and protect their brands/designs in order to increase business competitiveness and raising market demand;
- Adding value to products/services linked esp. to territory of origin;
- Developing appropriate IP tools and strategies in for local products with involvement/commitment of local stakeholders (i.e. the academia and private sectors, government and intergovernmental organizations)



## **Beneficiary Countries**



## **Before Pandemic**

- Inception Phase;
- Organizational Phase;
- several conferences, interviews workshops and seminars.



## **After Pandemic**

- Virtual training for Branding Bureaus members of beneficiary Countries;
- Introducing Self-help tool for Branding;
- Branding Strategy for products of OGOP
   Project in Bhutan;
- Virtual training on Branding Strategy for 5
   SMES in Lao PDR;
- Designing of Logos for Branding Bureaus
- Branding Strategy for Samoa Nonu- fruit



#### **Ehsan Brand for IKRF and CM for INCC**







#### **HAKITA and Animations**







# **Thank you**

Any questions?

mahmoud.esfahaninejad@wipo.int





Giulio C. Zanetti - Lead Consultant

#### **PRELIMINARY RESULTS: Institutional setting**

#### **Branding Bureaus:**

- Established: in BT, WS, LA, KH, IR
- To be finalized: in MG, BG
- To commence discussions: ID, AF, BN

INTER-AGENGY approach, work across silos

- IP Office (at the core) +
- other Govt entities in charge of SMEs, private sector development, market promotion, etc.

**Enhanced capacity of BBs** through the application of hands-on, practical and interactive adult learning methodologies based on learn-by-doing. (To be continued in 2021) +

Training on Sustainability Tools (see next slide)

#### **PRELIMINARY RESULTS: Sustainability tools**

**Tool 1:** Guided Interviews to Promote Use of Branding Tools

**Tool 2:** Frequently Asked Questions on branding

Tool 3: Training Manual to deliver capacity building on IP

Tool 4: Forms to collect data

Tool 5: Repertory of necessary competences for advisors of BBs

**Tool 6:** Online Interactive Self-Help Tool on branding

**Tool 7:** Promotional and instructional videos

## Bhutan



## **Capacity Building + 1-to-1 coaching for SMEs**





#### **Multiple Brand Strategy**

GGP

केत्रवंगरेवर्धेद (सुरुषरे)

ONE GEWOG ONE PRODUCT

OGOP chose to continue with the current Logo and also decided to adopt Multiple Brand Strategy in times to come.













## **Bhutan: New branding strategy for OGOP**

Market analysis – competitor analysis

Customer persona + brand positioning

Identification of compet. advantages + Story-telling

**Branding Core:** mission statement, vision statement, unique value proposition, brand values

Visual Identity: logo, font, colours, packaging

Verbal identity: brand voice - messaging

**Brand interactions – digital marketing** 

#### **Lao PDR**



#### **Laos Women business Association**

Women Business Association very vocal demanding support from ASPAC to enhance knowledge and skills on branding

- Training and capacity building for / with BB
- Large conference for all members
- One-to-one coaching / onsite visits (10 companies)
- Support for creation of branding strategies (including all main tools and visual identity) for 5 companies

## **Key elements of Branding Strategy for 5 pilot companies**

#### For 5 pilot companies:

- 1. Brand Story
- 2. Brand Moodboard
- 3. Market Personality
- 4. Memorable Phrase
- 5. Brand Mark/Logo
- 6. Visual Brand Story
- 7. Refine Product Shape
- 8. Refine Packaging
- 9. Visual / Verbal identity

## **Key elements of Branding Strategy for 5 pilot companies**









# **Key elements of Branding Strategy for 5 pilot companies**











# eHIPOC - ASPAC region

Asean, Saarc, Iran, Mongolia

Nurturing success with Brands and Designs

**Branding Noni fruits from Samoa** 

Jacky Charbonneau

**April 27, 2021** 

"SMEs are the engines, the unsung heroes of our economy. And yet for many of them, there is still a lack of knowledge about how IP can help them translate their ideas into products, and <a href="https://example.com/nowledge/nowl

WIPO Dir. General Daren Tang

Geneva, April 22, 2021 - World Intellectual Property Day





# The purpose of Branding



- Connect
- Differentiate
- Add Value



In its purest form, 100 grams of Manuka honey can cost up to \$130 – more than 100 times the price of normal honey

https://thenewdaily.com.au/new-zealand/2021/04/13/manuka-honey-trademark/





#### Samoa

Developing a new Brand Identity for Noni fruits

Enabling Innovation Environment for Strengthening Businesses through Brands and Design (EIE-BD)





# Background

- Noni fruits as "superfood", a fast-growing high value market
- Samoan Nonis: high quality natural products & historical presence
- Growing competition



Market share erosion, commodity market

Objective: build the capacity of Samoan

Branding Bureau to take on the IP Challenge

with exporting SMEs



# Foundation of the Opportunity



Create a new brand identity for Samoan noni fruits that will:

- Highlight and differentiate the distinct performance attributes of the Samoan product, with a view to
- Regain market leadership and capture significantly more added value.



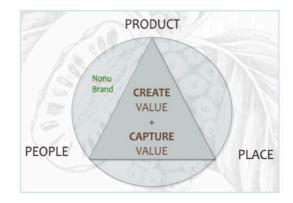
# Some of the questions up-front

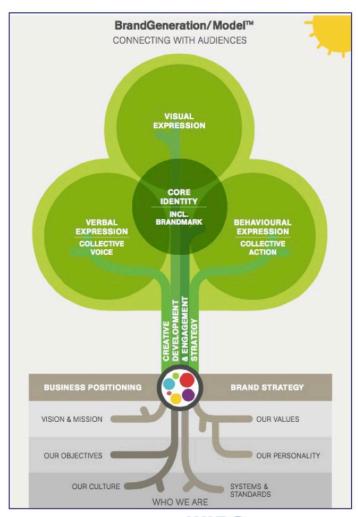
- Role of IP tools:
  - Protect origin Samoa
  - Promote the distinctive product attributes
  - Provide significantly higher returns in country
- The right IP strategy
  - ➤ Collective Marks, Gls, AOs, ...
  - > Brand ownership, governance structure



# Learning-by-doing process

- Simple, proven brand methodology and brand development process
- Two step process
  - ➤ Brand Fundamentals
  - ➤ Brand Execution







# Phase I. Establish Brand foundation

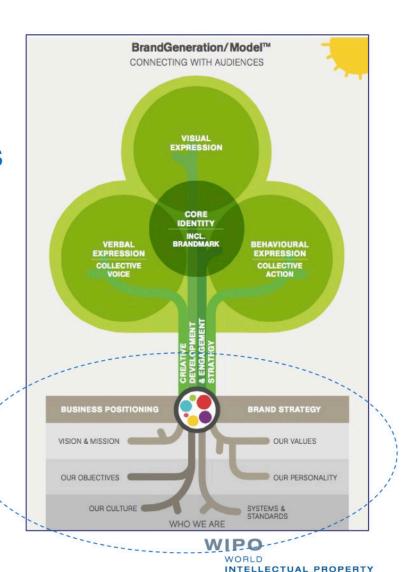
- Establish the "root system"
- > 7 webinars incl. creative sessions

#### Vision

"Samoan Noni acknowledged as the authority and Samoa is a market leader"

#### <u>Mission</u>

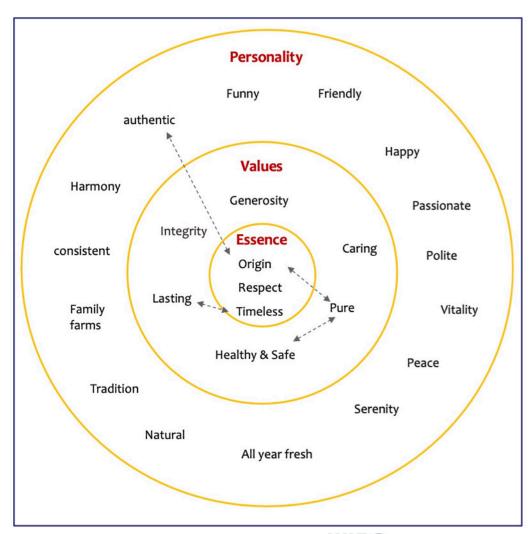
""To become the preferred choice for the world"



ORGANIZATION

# Distinctively different...

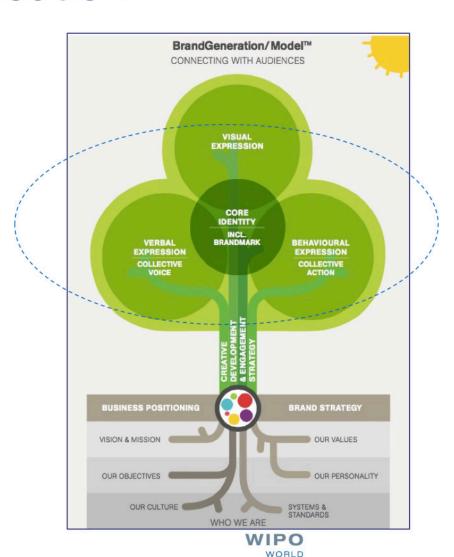
"Timeless Vitality"





# Phase II – Brand execution

- Secure resources
- Development of Brand Book and related guidelines re. Brand Expression
  - ➤ Visual
  - > Verbal
  - **>** Behavioural
- Brand launch strategy and related execution plans
- Brand campaign development
- Official Brand launch



INTELLECTUAL PROPERTY

ORGANIZATION

### Conclusion

#### Results

- Samoan Noni fruits exporting industry has a distinct collective identity to regain leadership and capture significantly more added value;
- IP office is equipped with methodologies and tools to advise and counsel SMEs on branding strategy.

#### Outcome

Samoan Noni fruit sector are able to maximise value extraction from this strategic crop for the country and its people.













# Segment 5: Open Forum

Feel free to share with us your thoughts, comments and questions

To do this:

Step 1 - log into www.menti.com; Step 2 - use the following code: 4932 0878

Step 3 - click the 'Open Q&A' button to enter your question or comment



















# Segment 6

Updates on Enabling Innovation Environment Project for Technology and the Virtual Conference on Technology Scouting and Deployment

Presenters:

Mr. David Simmons, Counsellor, Division for Asia and the Pacific, Regional and National Development Sector, WIPO

Mr. Alfred Watkins, External Consultant, USA









# Update on Enabling Innovation Environment Project for IP & Technology Support

A project to create an organized interconnected community of well-trained innovation actors to increase IP-based technology innovation in countries

Virtual Meeting 27 April 2021

Dr. David Simmons

Counsellor, WIPO Division for Asia and the Pacific

Regional & National Development Sector



The EIE IP & Technology project is largely supported by the Government of Japan, the Japan Patent Office (JPO) and the WIPO-Japan Funds in Trust Industrial Property Global (FIT Japan IP Global), including collaboration with other WIPO substantive sectors.



# **Project Background**

#### What is the EIE IP & Technology Support Project?

#### The Project is about increasing capacity for Innovation Support

To help build the IP components of the local innovation ecosystem through university innovation & technology support offices (leveraging off WIPO's TISC network)

To develop expertise in IP-based technology management and commercialization in the academe, industry and government

To strengthen linkages and create a networked community of innovation actors in the country and region



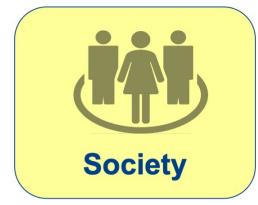
# **Project Background**

Who are the main project targets and related beneficiaries?



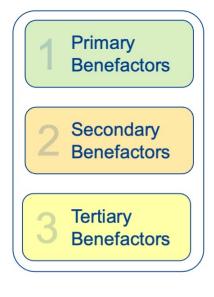










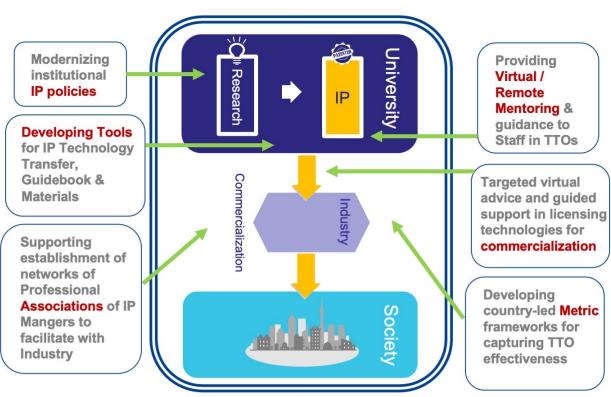


WIPO
WORLD
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# **Project Background**

What is the EIE IP & Technology focusing on and how are we doing it?

# **Key-Project Elements**



We are helping Universities & Public Research Institutions to better...

...recognize what their IP is

...improve management of their IP

...commercialize their own IP

WIPO
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# **Project Updates**

#### Virtual / Remote Mentoring of TTOs and Technologies

#### What is the Virtual / Remote Mentoring Program for TTOs and Technologies?

To support skills development and learning of the TTO technology managers from Spoke and R&D institutions, we commenced this direct assistance technology-based remote mentoring program in 2018. This has run over each year since and has continued into 2020 – 21.

#### Statistics on Mentoring Support across four project countries since 2018

	2018 - 19	2019 - 20	2020 - 21	Total
No. of Cases Supported	32	52	60	144
No. of TTOs Mentored*	27	29	39	99

\*NB: Total number of TTOs mentored is the number of unique TTOs supported, given some TTOs have been supported across multiple mentoring rounds.



Under this program, a pool of experienced IP commercialization experts work under confidence for approximately 6-months to deliver remote guidance and virtual support to TTO professionals on a specific case-by-case basis for patentability assessment and technology commercialization potential.

Our most recent 2020/21 Remote Mentoring program recently came to an end in March 2021. Through this, and even during COVID, we have been able to virtually support around 40 TTOs & research institutions. Despite the challenges, we're staring to see some TTOs transition <u>from</u> "IP managers" to "IP marketers"

# **Project Updates**

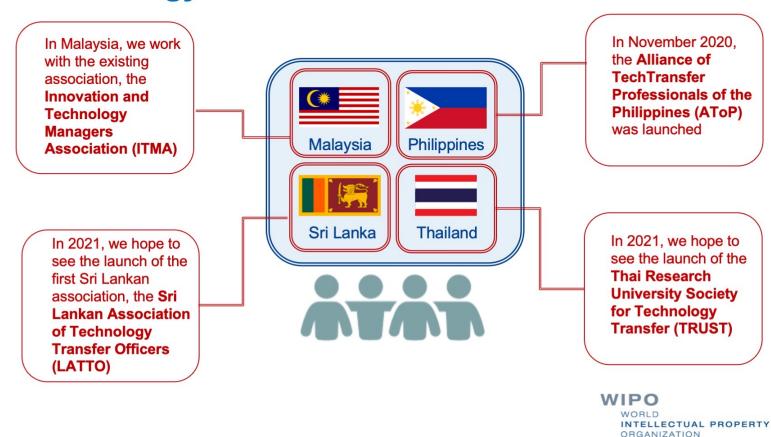
#### **Development & Support to Creating a Community of TTO Professionals**

#### **Supporting Establishment of Technology Transfer Associations**

Since commencing in 2019, the project has helped to foster domestic interest with participating individuals from the TTOs in the project to help create a national level communities of professionals.

We support interested individuals from each country who are keen to support the development of the profession of Technology Transfer at a community level. We provide incountry support network to assist in growing the community of individuals

In 2020, work continued in providing support to individuals motivated to help create and support the development of the association in each country.



# EIE IP & Technology Implementation in 2021 – 22

#### The Project focus across 2020 – 21

<u>Continue & Increase Support</u> for mentor-based assistance using invention disclosures originating from the participant university's own research & IP-management area (**Virtual / Remote Mentoring**)

<u>Continue</u> Focused attention on IP-based technology marketing & expert assistance (Commercialization Assistance)

<u>Continue</u> Assessment & benchmarking of the 'health' of Technology Transfer Officers (TTOs) in participant countries through metric assessments (Metrics Project)

<u>Continue</u> Building the professional network of IP-based technology managers (Associations Project)

<u>Commence</u> Development of country focused training resources & materials for TTO development based on WIPO's existing IP Toolkit & Institutional IP Policy guidelines (TTO Guidebook)





# Enabling Innovation Environment (EIE) IP & Technology Support Team



ASPAC Director: Mr. Andrew Ong

Project Manager: Dr. David Simmons

Project Team: Mr. Fumio Ishitsuka

Mr. Makoto Nakanishi

Secretary: Ms. Chikako Miyazaki

**Project Benefactors:** The Japan Patent Office (JPO); and

The Government of Japan via the the WIPO-Japan Funds in Trust Industrial Property Global (FIT Japan IP Global)



# Technology Scouting and Deployment

Alfred Watkins Global Solutions Summit

WIPO eHIPOC ASIM Meeting April 27, 2021



Critical
Development
Issues for the
Asia Pacific
Region

Developing smarter, more productive factories, farms, and service sector companies

Promoting inclusive, affordable access to potable water, off grid, renewable energy, internet connectivity, and food security

**Boosting income and creating jobs** 

Climate change

Pandemic, public health

# Why Technology Scouting?

- Most R&D occurs outside your country
- Technological solutions to many challenges already exist and are being used elsewhere
- New technological solutions are being developed at a rapid pace around the world

### Technology scouting helps you:

- Determine what is available; which is best
- Catch up, exploit latecomer advantage

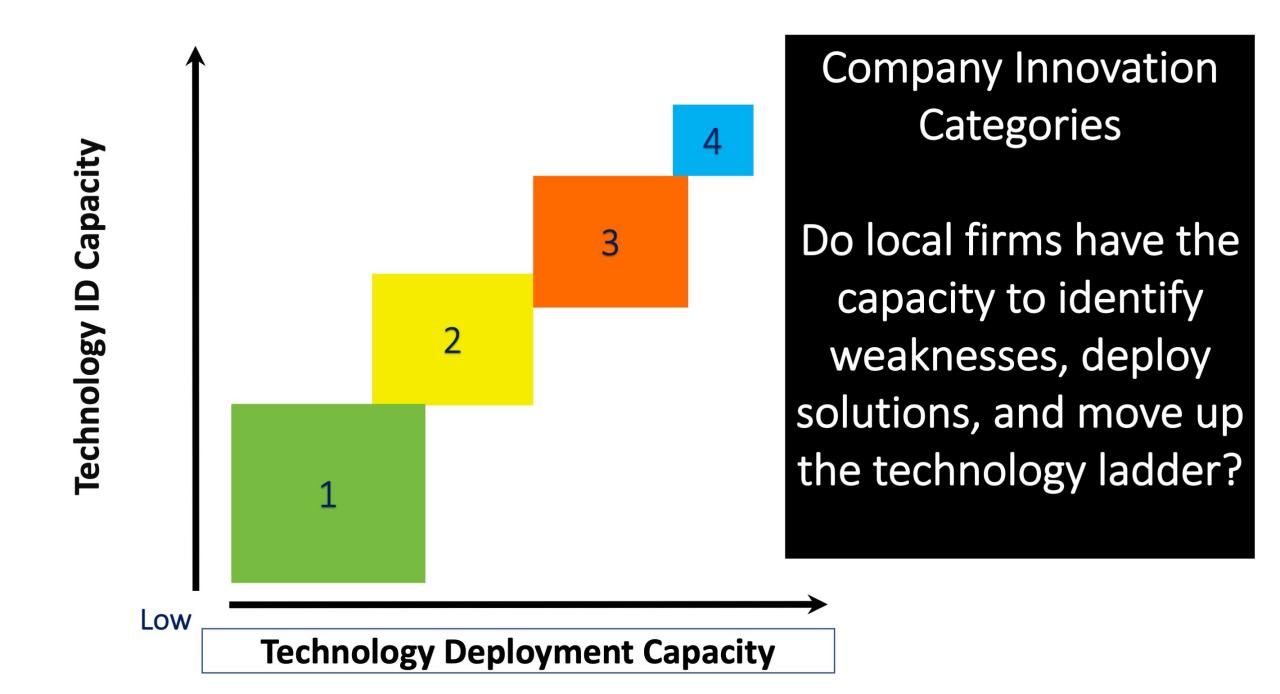
# The Deployment Challenge

After you identify a useful solution, how do you use it to solve problems?





"Anyone can buy a sophisticated machine. Not everyone can use it to produce a globally competitive product."







Can non-smart second or third tier suppliers coexist in the same value chain with smart factories?

Technology Scouting, Deployment, and Supplier Development programs can help countries and companies:

#### Move up

 Move up the value chain

#### **Identify**

 Identify problems and advanced technology solutions

#### **Incorporate**

Incorporate new technology into production process

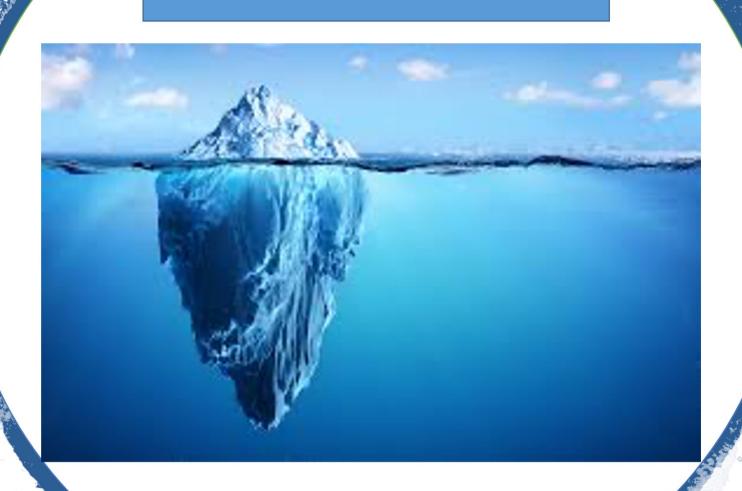
# Educate, train, retrain

• Educate, train, and retrain workers

#### Help

 Help companies stay on the cutting edge of rapidly changing technologies

# **Tip of the Iceberg**





# THANK YOU!!

Alfred Watkins

Global Solutions Summit

alfred.watkins07@gmail.com











# Segment 6: Open Forum

Feel free to share with us your thoughts, comments and questions

To do this:

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# Synthesis of Day 1

Presenter:

Mr. Andrew Michael Ong, Director, Division for Asia and the Pacific, Regional and National Development Sector, WIPO





















#### IP Office Management Master Class 1:

Financial Management of Intellectual Property (IP) Offices: Key Challenges and Main issues Related to Filing Projection & Financial Forecasting

#### Wednesday April 28: eHIPOC Day 2

https://www.gotomeet.me/AndrewMichaelOng/ehipoc-for-asean-saarc-iran-and-mongolia-day2

Please note that the Day 2 weblink is a different link to today.

We shall start at the same time as today's webinar



















# Thank you for joining us today!

We look forward to seeing you tomorrow for Day 2 of our eHIPOC









#### **Online Forum Sessions**

How to access Menti.com

