Madrid Agreement and Protocol Concerning the International Registration of Marks

Reallocation of responsibilities for processing requests from certain Contracting Parties

1. Responsibility for addressing requests from certain Contracting Parties has been reallocated among Madrid Processing Teams to ensure more efficient operations and a balanced workload within the Madrid Registry. The new distribution of responsibilities for the 95 Contracting Parties is annexed to this Information Notice.

2. Since May 2011, the Madrid Registry Operations Division has been organized in processing teams, which are operational units dedicated to processing international applications, requests for recording and other communications from specific Contracting Parties, and to provide information on the status of these processes. Periodically, the responsibilities of these teams are assessed and where there is imbalance, work is reallocated accordingly.

2. Each processing team has a dedicated phone line and a dedicated electronic mail account. Information on the new responsibilities of each Madrid Processing Team and relevant contact details are included in the Annex, and are also available on the Madrid System website, at the following address: http://www.wipo.int/madrid/en/#contact, where you may simply select the Contracting Party from the dropdown menu to discover the assigned Madrid Processing Team and the relevant contact details.

June 4, 2015
Geographical Coverage of the Madrid System

Contact the Madrid Registry
Telephone Opening hours: 9:00 a.m. to 6:00 p.m. Geneva time
General inquiries – Madrid Customer Service: +41 22 338 8486, intreg.mail@wipo.int
Extract queries – Madrid Client Records: +41 22 338 8484, madrid.records@wipo.int
Specific queries – Madrid Processing Teams according to your Office of Origin

<table>
<thead>
<tr>
<th>Madrid Team 1:</th>
<th>Madrid Team 2:</th>
<th>Madrid Team 3:</th>
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<tr>
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<td><a href="mailto:madur3@wipo.int">madur3@wipo.int</a></td>
</tr>
<tr>
<td>+41 22 338 75 01</td>
<td>+41 22 338 75 02</td>
<td>+41 22 338 75 03</td>
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[End of Annex]