

# **WIPO**

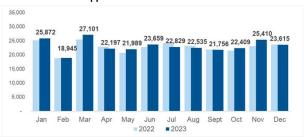
## **Business Continuity Dashboard**

December 2023 (Pre annual closure)

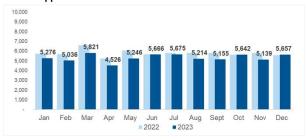
## **Demand for WIPO Services**

#### Filing Activities (as at date of receipt at the International Bureau (IB))

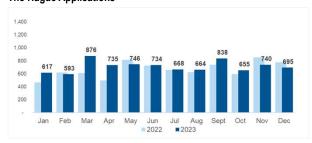
#### **PCT International Applications**



#### **Madrid Applications**



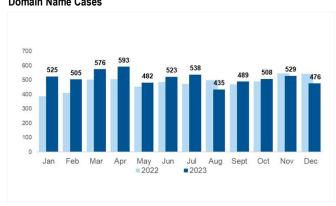
### The Hague Applications



Note: National and Regional IP Offices transmit PCT and Madrid applications to the IB with a delay that ranges from a few weeks to several months. Most Hague applications are filed directly - without any delay - to the IB.

#### **WIPO Arbitration and Mediation Center**

#### **Domain Name Cases**

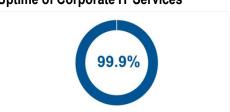


## **Business Continuity**

### **Uptime of ERP Systems**

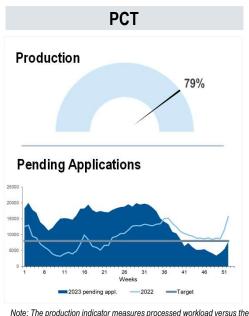


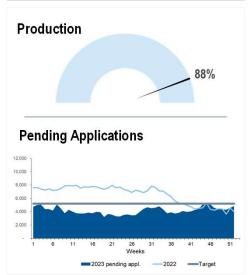
### **Uptime of Corporate IT Services**



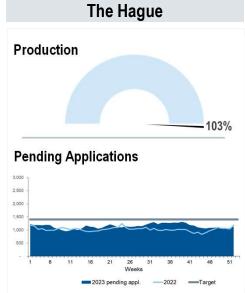
### **Uptime of Corporate IT Infrastructure**







Madrid



Note: The production indicator measures processed workload versus the target.

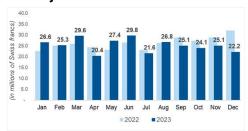
## Fee Processing - International Registration Systems

### **Productivity of Fee Processing Services**



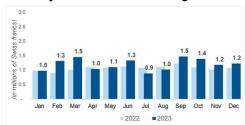
Note: Deposit transactions processed per staff member (December 2023 versus December 2022.)

#### Monthly Distribution - Madrid



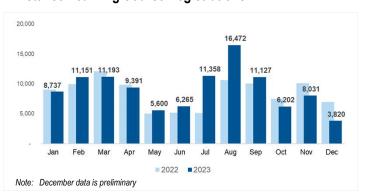
Note: Month-to-month variations in the amount distributed for Madrid are significant due to seasonality, number of working days in a month, new Madrid members, etc.

### Monthly Distribution - The Hague

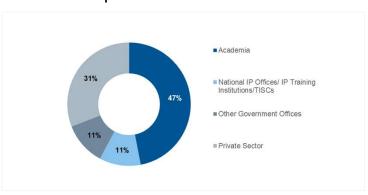


## Learning @ the WIPO Academy

#### **Distance Learning Course Registrations**



### **Participant Profiles**



### **WIPO Financial Performance**

#### **WIPO Financial Results**

To be published in the WIPO Performance Report

#### Filing Activities (as at filing date at National IP Offices)

To be published in the WIPO Performance Report