



**Call for Expression of Interest (EOI)  
for the Request for Proposal (RFP) N° PTD/09/028**

**Annex I – Questionnaire**

# 1 Introduction

This form is aimed at performing a pre-qualification of potential vendors to be invited to respond to RFP No. PCD/09/028 for the delivery, implementation and maintenance of a new IP Telephony System (VoIP) for the new WIPO building in Geneva.

Answers have to be clear and focused on the requested information (as briefly as possible). At this stage, annexed documentation with technical and/or commercial information will not be assessed or taken into consideration.

Item	Question
<b>Q.1 (Info)</b>	<p>Please provide information about your company:</p> <p>§ Exact Name of your Company : ....</p> <p>§ Address of Company Headquarters : ....</p> <p>§ Address of Regional Office in charge of the WIPO project (in the event of contract award to your company) : ....</p> <p>§ Number of Employees World-wide : ....</p> <p>§ Number of Employees in your Regional Office in charge of the project (in the event of contract award to your company): ....</p> <p>§ Commercial contact (name, phone number, email address, location) : ....</p> <p>§ Presence in the IP Telephony (VoIP) market since : ....</p> <p>§ Company profile (main activities) : ....</p>
<b>Q.2</b>	<p>Please indicate which brand (NORTEL and/or CISCO) of the IP telephony system you would propose for our project:</p> <p><input type="checkbox"/> Cisco (Model: CISCO Unified Communications Manager)</p> <p><input type="checkbox"/> Nortel (Model: CS1000E HA)</p> <p><input type="checkbox"/> Both (as variants)</p>
<b>Q.3</b>	<p>Is your company Cisco Gold Certified Partner in Switzerland ? : <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If not, will you subcontract a locally certified Cisco Gold Certified Partner in Switzerland ? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<b>Q.4</b>	<p>Is your company Nortel Gold Solutions Partner in Switzerland for all of the following: Voice – Meridan 1 and CS1000 ? :</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If not, will you subcontract a locally certified Nortel Gold Solutions Partner in Switzerland? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<b>Q.5</b>	<p>If you propose a CISCO brand solution for our project:</p> <p>Do you have experience in the integration of Nortel Meridan 1 systems with Cisco Unified Communications Manager Systems ? : <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If not, do you have past experience in integrating heterogeneous telephony systems using QSIG ?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<b>Q.6</b>	<p>In the event of contract award, will you be able to fulfill the following minimum Service Level requirements with respect to the IP Telephony solution you would propose for our project:</p> <p>§ 24x7 on-site intervention for critical alarms (from the time the call is placed): 2:00 hours</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>§ 8x5 on-site intervention for non-critical alarms (from the time the call is placed): 8:00 hours</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>

Item	Question
	<p><b><u>Please provide one or more verifiable customer references of similar projects that you have executed</u></b></p> <p><b><u>The reference has to include the company name, location and customer person of contact.</u></b></p>
<b>R.1</b>	Reference N°1:      Technology: <input type="checkbox"/> Cisco <input type="checkbox"/> Nortel - Installation date: Number of Telephone sets: Short description of project:
<b>R.2</b>	Reference N°2:      Technology: <input type="checkbox"/> Cisco <input type="checkbox"/> Nortel - Installation date: Number of Telephone sets: Short description of project:
<b>R.3</b>	Reference N°3:      Technology: <input type="checkbox"/> Cisco <input type="checkbox"/> Nortel - Installation date: Number of Telephone sets: Short description of project:

The society certifies that the above answers are correct and in accordance with the reality.

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Place and date:

Society:

Name, position and signature: