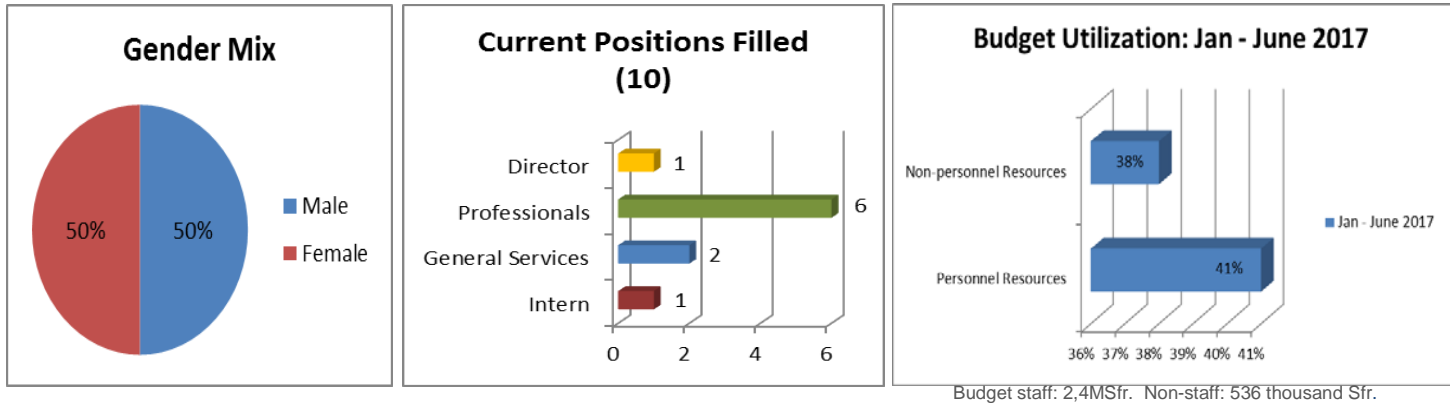


INTERNAL OVERSIGHT DIVISION (IOD) DASHBOARD January to June 2017

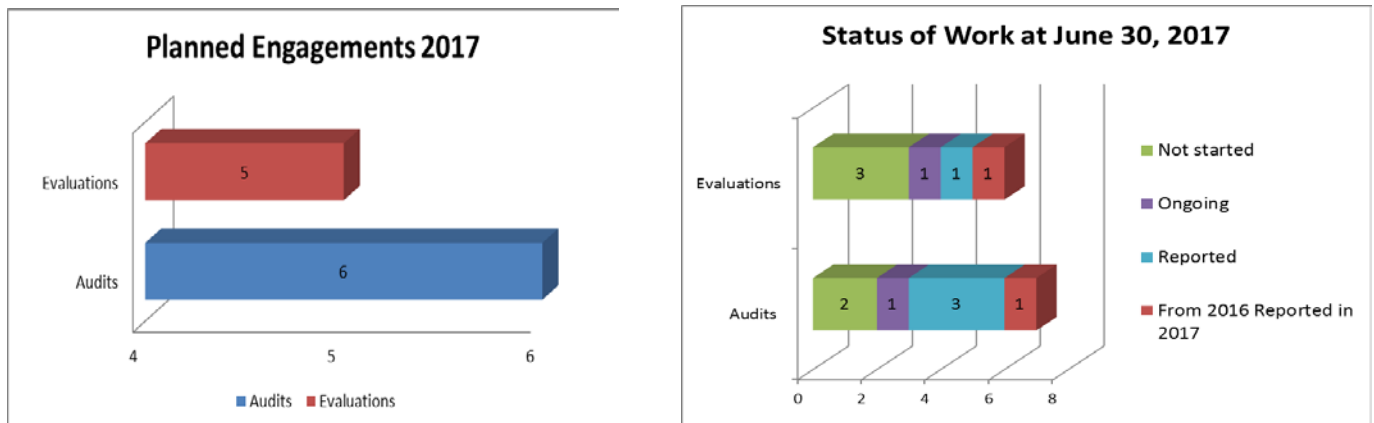
CURRENT OVERSIGHT ACTIVITIES AT A GLANCE

REF	Task	Phase
EVAL 2017-01	Evaluation of WIPO's Corporate Communications Activities and its Contributions to its Brand and Reputation	Reporting
IA 2017-02	Management of Third Party Events Organized/Hosted by WIPO	Reporting

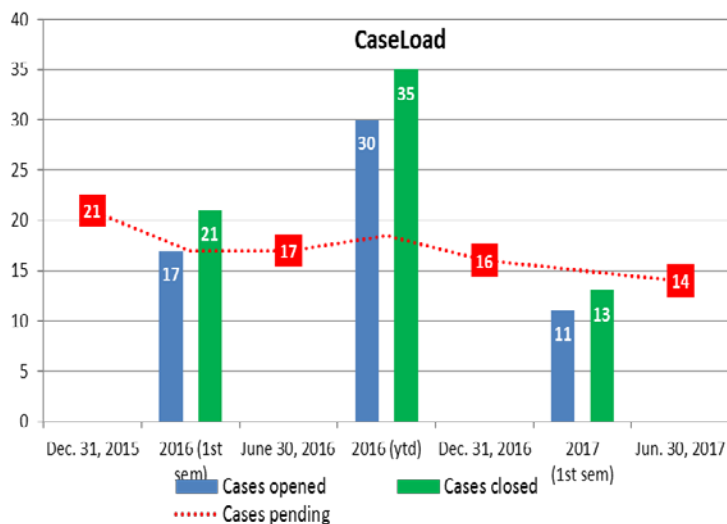
IOD HUMAN AND FINANCIAL RESOURCES IN January – June 2017



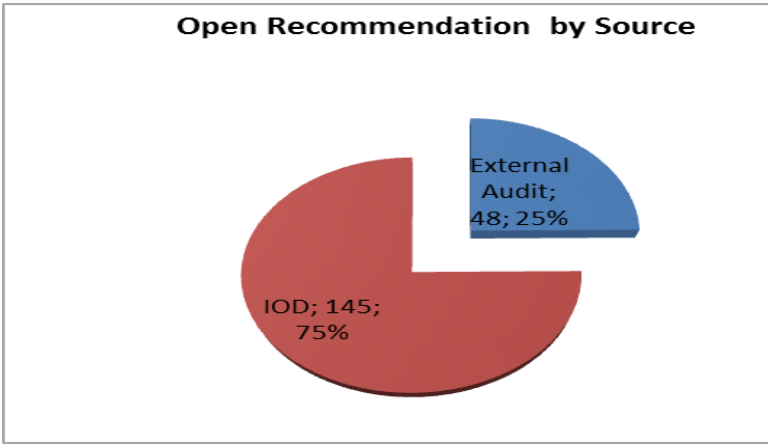
AUDIT AND EVALUATION ACTIVITIES OF 2017



INVESTIGATIONS ACTIVITIES OF 2017



Category of Open Cases	Jan- June 2017
Abuse of work time	3 (27%)
Unauthorized outside activities	2 (18%)
Insubordination and other inappropriate behavior	3 (27%)
Other failure to meet the standards of conduct	1 (9%)
Breach of confidentiality	1 (9%)
Benefits and Entitlements Fraud or Abuse	1 (9%)
Grand Total	11 (100%)



QUICK STATS

- Open recommendations at January 1, 2017 – 155 (High 84; Medium:71)
- Recommendations added - 71
- Recommendations closed - 33
- Open Recommendations at June 30, 2017 – 193 (High 99; Medium 94)
- Reports issued between Jan - June 2017:
 - Evaluations - 2
 - Audits - 4
 - Investigations - 3
 - Management Implication Reports - 1
- Customer Satisfaction – Cumulative Average Rate Received at June 30, 2017:

Post assignment Surveys	After One Year Surveys
86%	85%

