INTERNAL OVERSIGHT DIVISION (IOD)

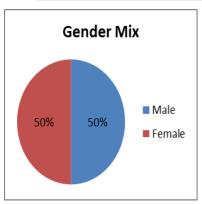
DASHBOARD

January to June 2017

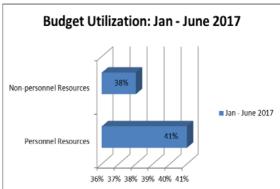
CURRENT OVERSIGHT ACTIVITIES AT A GLANCE

	REF	Task	Phase
ı	EVAL 2017-01	Evaluation of WIPO's Corporate Communications Activities and its Contributions to its Brand and Reputation	Reporting
	A 2017-02	Management of Third Party Events Organized/Hosted by WIPO	Reporting

IOD HUMAN AND FINANCIAL RESOURCES IN January – June 2017

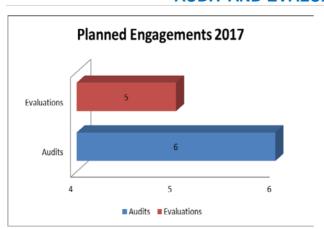


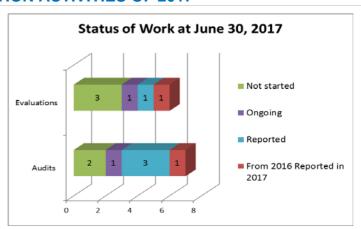




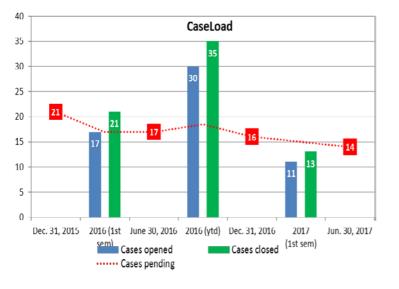
Budget staff: 2,4MSfr. Non-staff: 536 thousand Sfr.

AUDIT AND EVALUATION ACTIVITIES OF 2017

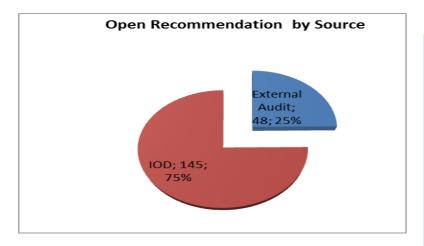


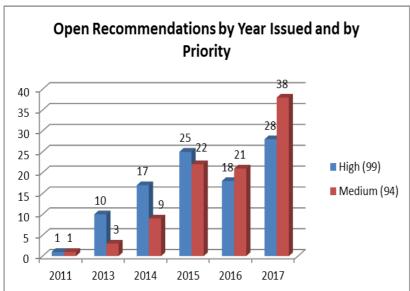


INVESTIGATIONS ACTIVITES OF 2017



Category of Open Cases		Jan- June 2017	
Abuse of work time	3	(27%)	
Unauthorized outside activities	2	(18%)	
Insubordination and other inappropriate behavior	3	(27%)	
Other failure to meet the standards of conduct	1	(9%)	
Breach of confidentiality	1	(9%)	
Benefits and Entitlements Fraud or Abuse	1	(9%)	
Grand Total	11	(100%)	





QUICK STATS

- Open recommendations at January 1, 2017 – 155 (High 84; Medium:71)
 - Recommendations added 71
- Recommendations closed 33
- Open Recommendations at June 30, 2017 193 (High 99; Medium 94)
- Reports issued between Jan June 2017:

Evaluations - 2
Audits - 4
Investigations - 3
Management Implication Reports - 1

 Customer Satisfaction – Cumulative Average Rate Received at June 30, 2017:

Post assignment	After One Year
Surveys	Surveys
86%	85%

